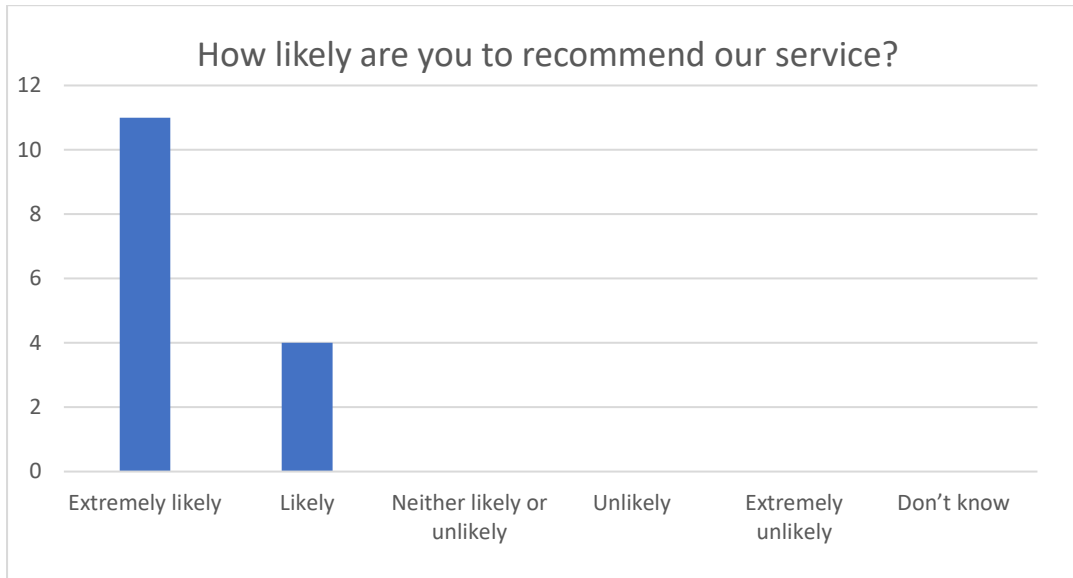


Friends and family Questionnaire comments Q4 2022



Can you tell us why you gave that response?

1. The guys have been so nice and welcoming. It has really helped make an overwhelming and anxious situation easier to deal with. I have felt their concerns, their support and their compassion were very sincere, Lynette is a lovely lady and I thank her for today.
2. Lynette was so good at explaining and offering advice and services for future.
3. I felt comfortable and also anxious before my appointment. Staff made me feel ok and I answered to my best ability. Thank you
4. The staff we met today were very helpful and made us feel at ease.
5. Very friendly and clear information. Made me feel quite comfortable in an anxious situation.
6. Very informative and helpful and clarified everything well. Friendly and approachable, relatable would easily recommend.
7. Very friendly and professional. Good information given.
8. Shirley made my experience very pleasant. She's changed my life by listening to me and has been me for who I am. This is the best mental health service I have interacted with (and I have seen a lot)

9. The staff were very kind and supportive, and the communication was always helpful. The down side is the waiting list – I waited 16 months from application to appointment and that was a difficult thing to do. The format of the assessment is calm and friendly which is very good because it's a nerve wracking process.
10. Extremely helpful and friendly. Could recommend other service if this was the best fit I really benefitted from your expertise, thank you.
11. I got the outcome I wanted. The lady who took it was very nice and helped me to relax as I hate being asked questions. I am very happy as I know I have autism.
12. The people here have helped to make the experience less stressful and more comfortable.
13. The application process itself is complicated with long waiting time for getting application forms, but the interview process itself was friendly and helpful.
14. Very helpful and informative and welcoming.