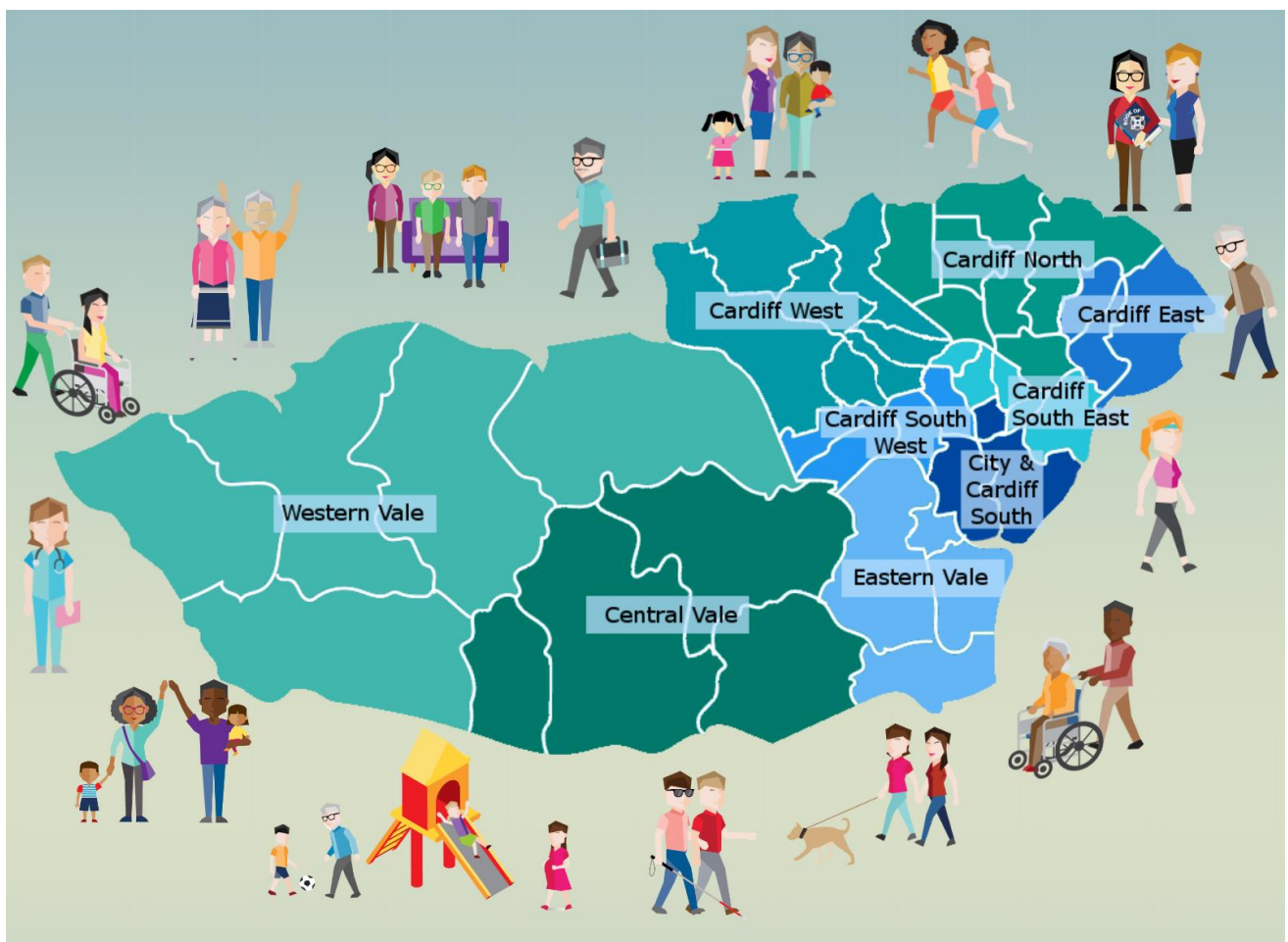


Cardiff and Vale of Glamorgan Area Action Plan for Care and Support Needs 2018-2023



Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board



Cardiff & Vale of Glamorgan
INTEGRATED HEALTH
& SOCIAL CARE PARTNERSHIP
PARTNERIAETH IECHYD
& GOFAL CYMDEITHASOL INTEGREDIG
Caerdydd & Bro Morgannwg

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Introduction

*This Action Plan should be read in conjunction with the ‘**Cardiff and Vale of Glamorgan Area Plan for Care and Support Needs 2018-2023**’ which sets out the Key Population Needs identified in the Population Assessment and the priorities developed in response by the Cardiff and Vale of Glamorgan Regional Partnership Board (RPB). This document can be found at <http://www.cvihsc.co.uk/about/what-we-do/cardiff-vale-glamorgan-area-plan/>*

How was the Area Plan and Area Action Plan developed?

The development of the Area Plan and Area Action Plan have been informed by a number of sources including public surveys; focus group interviews with local residents; consultation at community events and venues; a survey of local professionals and organisations providing care or support; stakeholder workshops; service and population data; key documents, and current work being undertaken by partner organisations.

Two reports have been produced as a result of this review. The first is the **Area Plan**, which sets out the key needs identified within the Population Assessment, along with the priority areas for action in response to the findings. In addition, this **Area Action Plan** has also been developed, which provides the detail of how these priorities will be delivered. Both reports also set out the contributions to Cardiff and Vale of Glamorgan's Well-being Objectives and the National Social Services Outcomes Framework.

The main focus of the Area Plan and Action Plan will be the Regional Partnership Board's responsibilities for the integration of services in relation to:



Where there are other care and support themes identified which are led by other Partnerships and planning arrangements across the region, both Plans will signpost to existing reporting mechanisms to enable progress to be monitored.

Consultation and Engagement

Whilst there is no requirement to undertake formal consultation on the Area Plan, those people involved in the production of the Population Needs Assessment were invited to comment on the draft document and to provide input to the Action Plan.

In addition, an online public survey was developed to give people an opportunity to provide comments. Work also took place with Public Service Board colleagues to participate in the engagement on the Well-being Plans and to enable discussion to occur on care and support needs.

As part of the process to develop the Plan, the Partnership has undertaken an Equality and Health Impact Assessment. The Cardiff and Vale of Glamorgan Regional Partnership Board serves a very diverse population and takes into account the requirements of the Equality Act 2010 and Public Health (Wales) Act 2017 to progress equal opportunities for all. The Partnership is committed, through the delivery of this Plan, to promoting positive measures that address health inequalities and eliminate all forms of unlawful or unfair discrimination on the grounds of age, marriage and civil partnership, disability, race, gender, religion/belief, sexual orientation, gender reassignment or gender identity and pregnancy/maternity.

All feedback received as part of the development of the Plan and subsequent consultation has been considered and reflected in the final documents as appropriate.

Monitoring and Review

The Action Plan will be reviewed and updated as required by the Cardiff and Vale of Glamorgan RPB, and progress will be reported within the Board's Annual Report.

This Action Plan is available in Welsh upon request

Action Plan 2018-2023



1. Older People, including People with Dementia

How are we addressing the care and support needs of older people?

1. Regional Partnership Board Priorities

OP1.1: Building on the First Point of Contact and Single Point of Access services, further develop digital services along with easily accessible telephone, online and face-to-face access points for the region, for both professionals and the public.						
Response to PNA Needs: N1-N2, N4, N6-N7, N12-N13 Contribution to Well-being Objectives: WBC3, WBC6-WBC7, WBV1 Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1, 7.2. 8.1						
How will we Deliver?	Partner Agencies	Reporting Mechanism				
<ul style="list-style-type: none"> ‘Me, My Home, My Community’ – Cardiff and Vale of Glamorgan Market Position Statement 2017-2022 Cardiff and Vale of Glamorgan Joint Regional Statement of Strategic Intent – Services for Older People Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 Care and support at home in Wales Five-year strategic plan 2017-2022 Cardiff Council Ageing Well in Wales Local Delivery Plan Vale of Glamorgan Local Service Board Ageing Well Plan Welsh Government Strategy for Older People in Wales 2013-2023 	Local Authorities, CVUHB, Third Sector, Dewis, GPs, Veteran Organisations, SWFRS, SWP, WAST, Public Health Wales, RSLs	<ul style="list-style-type: none"> RPB Annual Report Director of Social Services’ Annual Reports 				
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models	
<ul style="list-style-type: none"> Ongoing development of Dewis Cymru’s content and functionality as an online care and support resource to ensure information is comprehensive, up-to-date and accessible Build greater public and workforce awareness of information and advice services, 	Short-term Short-	<ul style="list-style-type: none"> ICF Written Agreement Core budgets 	✓ 	✓ 	✓ 	

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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particularly for those who are not currently accessing services	term	<ul style="list-style-type: none"> Community assets Volunteers Carers Third sector support Community groups 			
<ul style="list-style-type: none"> Develop intelligence to understand the potential unmet demand for assessment and services. Considerations to include: <ul style="list-style-type: none"> Where demand is currently being generated and/or diverted Development of an evidence base to measure the impact of preventative services Understanding the cost-benefits of investment in intermediate care and other services that help people return earlier to a better state of health and independence, e.g. Community Resource Team/Service 	Medium-term				

OP1.2: Develop resilient communities with local services, infrastructure and strong community networks to meet local needs where older people live.

Response to PNA Needs: N1-N2, N4-N9, N11-N14
Contribution to Well-being Objectives: WBC3, WBC5-WBC7, WBV1-WBV2
Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1, 7.2. 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism			
<ul style="list-style-type: none"> ‘Me, My Home, My Community’ – Cardiff and Vale of Glamorgan Market Position Statement 2017-2022 Cardiff and Vale of Glamorgan Joint Regional Statement of Strategic Intent – Services for Older People Shaping our Future Well-being Strategy Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 Care and support at home in Wales Five-year strategic plan 2017-2022 Cardiff Council Ageing Well in Wales Local Delivery Plan Vale of Glamorgan Local Service Board Ageing Well Plan Welsh Government Strategy for Older People in Wales 2013-2023 	Local Authorities, CVUHB, Third Sector, Dewis, GPs, Veteran Organisations, SWFRS, SWP, WAST, RSLs, Care Providers, Transport Providers, Community and Faith Groups, Sensory Loss organisations.	<ul style="list-style-type: none"> RPB Annual Report Director of Social Services’ Annual Reports 			

Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Development of strategies for preventative services to support their long-term 	Medium	<ul style="list-style-type: none"> ICF Written 			

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<p>sustainability, in the context of financial pressures on all agencies. Considerations to include:</p> <ul style="list-style-type: none"> - Sustainable funding - The use of community assets to promote community resilience - Library and adult education provision - Promoting community engagement - Tackling social isolation and loneliness - Development of digital skills, potentially through skill exchanges with young people in college - Falls prevention - Day opportunities - Assistive technology - Rapid response adaptations - Healthy lifestyles, including knowledge and skills on healthy diet - Access to public transport - Dental services - Housing related support - Occupational health 	- term	<p>Agreement</p> <ul style="list-style-type: none"> • Core budgets • Community assets • Volunteers • Carers • Third sector support • Community groups 	✓	✓	✓
<ul style="list-style-type: none"> • Further develop the social value sector, including social enterprises, through greater delivery of community based services. 	Short - medium term				
<ul style="list-style-type: none"> • Further develop locality working. Considerations to include: <ul style="list-style-type: none"> - Clarification on the definition and scope - Mapping of existing locality resources in each neighbourhood/cluster. - Development of future multi-disciplinary locality teams. - The active use of well-being and community hubs to tackle social isolation. - The use of 'Community Navigator/Connector' roles. 	Short - medium term				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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OP1.3: Develop and provide a range of future accommodation options to meet demand and enable people to remain at home for as long as possible.

Response to PNA Needs: N1-N2, N4-N6, N8-N11, N14
Contribution to Well-being Objectives: WBC2, WBC6, WBV1
Contribution to National Outcomes: 1.1-1.6, 7.2, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> • ‘Me, My Home, My Community’ – Cardiff and Vale of Glamorgan Market Position Statement 2017-2022 • Cardiff and Vale of Glamorgan Joint Regional Statement of Strategic Intent – Services for Older People • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 • Shaping our Future Well-being Strategy • Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 • Care and support at home in Wales Five-year strategic plan 2017-2022 • Cardiff Council Ageing Well in Wales Local Delivery Plan • Vale of Glamorgan Local Service Board Ageing Well Plan • Welsh Government Strategy for Older People in Wales 2013-2023 	Local Authorities, CVUHB, Third Sector, RSLs, Private Sector, Care Providers	<ul style="list-style-type: none"> • RPB Annual Report • Local Authority Housing Strategies

Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Review local housing strategies in light of current provision and develop joint regional ‘accommodation with care and support’ strategies (where appropriate/feasible). Considerations to include: <ul style="list-style-type: none"> - Evaluation of the level of accommodation with care provision required now and in the future - Conducting a pilot on intergenerational housing - A joint agreement on the eligibility criteria for social housing - A greater understanding of Local Development Plans and how to influence what housing gets built on development sites. - New building developments are fit for a growing older population, including 	Medium - term	<ul style="list-style-type: none"> • ICF Written Agreement • Core budgets • JES Pooled Fund • Older People Care Accommodation Pooled Fund • RSLs 	✓	✓	✓

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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accessibility requirements					
<ul style="list-style-type: none"> Develop a regional approach for domiciliary care and residential and nursing home care, with the aim of stabilising the market. Considerations to include: <ul style="list-style-type: none"> Opportunities for joint commissioning Sharing good commissioning practices across the region How to further develop good working relationships with providers Outcome based commissioning Joint forums/shared learning The use of care homes to tackle social isolation and loneliness How to converge costs How to improve quality and achieve consistency across the sector How to manage the growth (and decline) of the three markets Demands placed on the sectors by regulatory bodies Needs of self-funders 	Medium – long term	<ul style="list-style-type: none"> Supporting People Care Providers Community assets Volunteers Carers Third sector support Community groups 			
<ul style="list-style-type: none"> Develop effective tools to enable older people to engage in the self-assessment of their own care and support requirements and health conditions. Considerations to include: <ul style="list-style-type: none"> IT systems Development of Health ‘CVs’ for every older person across the region Training for older people on chronic condition self-management Balanced diet education, including cooking skills 	Medium -term				
<ul style="list-style-type: none"> Review effectiveness of Joint Equipment Store and explore commercial opportunities. 	Short-medium term				

OP1.4: Develop improved assessment, diagnosis and care planning practices which are built upon genuine collaboration with older people and their carers and families, so that their plans reflect what is important to them and achieves the outcomes they seek.

Response to PNA Needs: N1-N4, N7-10, N12

Contribution to Well-being Objectives: WBC6-WBC7, WBV1

Contribution to National Outcomes: 1.1-1.6, 2.1- 2.3, 3.1-3.3, 4.2, 7.1, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> ‘Me, My Home, My Community’ – Cardiff and Vale of 	Local Authorities, CVUHB, GPs,	<ul style="list-style-type: none"> RPB Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Glamorgan Market Position Statement 2017-2022 • Cardiff and Vale of Glamorgan Joint Regional Statement of Strategic Intent – Services for Older People • Shaping our Future Well-being Strategy • Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 • Care and support at home in Wales Five-year strategic plan 2017-2022 • Cardiff Council Ageing Well in Wales Local Delivery Plan • Vale of Glamorgan Local Service Board Ageing Well Plan • Welsh Government Strategy for Older People in Wales 2013-2023 	Third Sector, Care Providers, WAST				
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Further explore opportunities to establish Discharge to Assess models of care. 	Short-medium term	<ul style="list-style-type: none"> • ICF Written Agreement • Core budgets 	√	√	√
<ul style="list-style-type: none"> • Rationalise, refine and unify assessment, diagnosis and planning pathway. Considerations to include: <ul style="list-style-type: none"> - The application of a strength- and not deficit-based approach. - Outcomes based commissioning - Issues negotiating the crossover points in the transition process. - Undertaking integrated assessments in partnership with older people and their families and carers, and that the options available – including the consequences of those options such as financial commitments – are taken into account. - The proportionate level of assessment required – i.e. what is the least we need to do to meet an individual’s needs – is undertaken in the most appropriate location, and clarity that proportionate assessments apply to all ages, not just older people. - Practices similar to the successful ‘family conference’ model - Mechanisms that enable providers to respond to sudden changes in circumstances and the different outcomes required 	Medium – long term	<ul style="list-style-type: none"> • Carers • JES Pooled Fund • Older People Care Accommodation Pooled Fund • Health and social care workforce 			
<ul style="list-style-type: none"> • Enable ongoing, systematic engagement as a way of understanding what matters to 	Short-				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<p>older people. Considerations to include:</p> <ul style="list-style-type: none"> - Engaging older people who are typically harder to reach, including home owners 	medium term				
<ul style="list-style-type: none"> • In line with Part 10 Code of Practice, arrange provision of Independent Professional Advocacy, and ensure access to other forms of advocacy where required. 	Short-term				
<ul style="list-style-type: none"> • Undertake collective workforce planning across health, housing and social care sectors to support integration. Considerations to include: <ul style="list-style-type: none"> - Ageing workforce/succession planning - Supply of professional workforce, including GPs, nursing and therapy staff - Developing the quality and skills of workforce - Impact of domiciliary care registration (Regulation and Inspection of Social Care Act) - Joint recruitment campaigns to attract workforce in the care sector - Terms and conditions across health and social care - Development of integrated teams/joint posts/joint recruitment - Training in commissioning, procurement and performance management to support the development of effective services 	Short-medium term				

OP1.5: Develop Cardiff and Vale of Glamorgan as a dementia friendly region		
Response to PNA Needs: N1-N14		
Contribution to Well-being Objectives: WBC6-WBC7, WBV1		
Contribution to National Outcomes: 1.1-1.6, 2.3, 3.1-3.3, 4.2, 5.2, 6.1, 7.1, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> • Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 • ‘Me, My Home, My Community’ – Cardiff and Vale of Glamorgan Market Position Statement 2017-2022 • Cardiff and Vale of Glamorgan Joint Regional Statement of Strategic Intent – Services for Older People • Shaping our Future Well-being Strategy • Care and support at home in Wales Five-year strategic plan 2017-2022 	<p>Local authorities, CVUHB, Third Sector, Alzheimer’s Society, Dementia friendly Groups, Community and faith groups, Care providers, Private Sector, SWP, SWFRS, Public Health Wales, WAST, Businesses</p>	<ul style="list-style-type: none"> • RPB Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Cardiff Council Ageing Well in Wales Local Delivery Plan • Vale of Glamorgan Local Service Board Ageing Well Plan • Welsh Government Strategy for Older People in Wales 2013-2023 					
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Further promote the development of ‘dementia friendly’ communities and achieve ‘dementia friendly’ status on a regional level. Considerations to include: <ul style="list-style-type: none"> - Availability of support services for people with dementia, including early on-set dementia - Increasing the number of dementia friends - Workforce development - Awareness raising with children and young people - Development of dementia friendly accommodation 	Short-medium term	<ul style="list-style-type: none"> • ICF Written Agreement • Core budgets • Community assets • Dementia Friends • Volunteers • Carers • Third sector support • Community groups • Older People Care Accommodation Pooled Fund 	✓	✓	✓

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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2. Children and Young People (Including Children with Complex Needs)



Children with Complex Needs



Children and Young People

How are we addressing the care and support needs of children and young people?

1. Regional Partnership Board Priorities – Children with Complex Needs

Nb Actions relating to young carers can be found in the 'Adult and Young Carers' section of the Plan

CYP1.1: Improve provision for children and young people with Additional Learning Needs					
Response to PNA Needs: N2-N3, N5-N9					
Contribution to Well-being Objectives: WBC3-WBC5, WBV1-WBV3					
Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1					
How will we Deliver?	Partner Agencies	Reporting Mechanism			
<ul style="list-style-type: none"> ALN and Education Tribunal (Wales) Bill and Transformation programme WG Autism Spectrum Disorder Strategic Action Plan Integrated Autism Service Cardiff and Vale of Glamorgan Index of children and young people with disabilities or additional needs Disabilities Futures Programme 	WG, Local Authorities, Schools, CVUHB, Third Sector, WLGA	<ul style="list-style-type: none"> Disability Futures Programme Quarterly reporting to WG/WLGA on IAS implementation 			
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Increase collaboration between health, social services and education to ensure a joined up approach to support and care. 	Short-medium term	<ul style="list-style-type: none"> Education budgets WG/WLGA/Public Health Wales – IAS 	✓	✓	
<ul style="list-style-type: none"> Increase the emphasis on early intervention support in schools through closer working with Welfare services and provision of additional training for all staff in primary schools 	Medium-term	<ul style="list-style-type: none"> ICF – IAS Funding Central South Consortium Joint Education Service 			
<ul style="list-style-type: none"> Improve transition between early years education providers, schools and post-16 education for children and young people with complex needs 	Medium-term	<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan's Index of children and young people 			
<ul style="list-style-type: none"> Increase participation of children and young people with complex needs in 	Short-				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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the planning and assessment process	term	with disabilities or additional needs			
		<ul style="list-style-type: none"> Families First 			

CYP1.2: Improve integrated provision for children with complex needs, including the transition between children and adult services

Response to PNA Needs: N2-N3, N5-N8
Contribution to Well-being Objectives: WBC3-WBC5, WBV1-WBV3
Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> Disabilities Futures Programme National Integrated Autism Service Cardiff and Vale of Glamorgan Index of children and young people with disabilities or additional needs Shaping our Future Well-being Strategy Additional Learning Needs and Education Tribunal (Wales) Bill 	Local Authorities, CVUHB, Third Sector, WLGA, WG, Schools	<ul style="list-style-type: none"> Disability Futures Programme Quarterly Reporting to WG/WLGA on IAS implementation

Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
Implement the Disabilities Futures Programme to include: <ul style="list-style-type: none"> Regional joint commissioning of services for disabled children – to include a focus on Families First and regional opportunities to commission within the Disability Focus element of services. 	Short-medium term	<ul style="list-style-type: none"> ICF – part of a Written Partnership Agreement Local authority/CVUHB core budgets 	√	√	√
<ul style="list-style-type: none"> Integrating services for children with complex needs – to include development of pilot projects to demonstrate integrated practice and inform future delivery methods 	Medium-term	<ul style="list-style-type: none"> National Integrated Autism Service 			
<ul style="list-style-type: none"> Development of a regional transition protocol for disabled young people to improve the experience of young people transitioning to adult services from children’s services and early identification of needs to support planning into adulthood. 	Medium-term	<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan's Index of children and young people with disabilities or additional needs 			

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Arrange provision of Independent Professional Advocacy and ensure access to other forms of advocacy for everyone who requires it (in line with Part 10 Code of Practice). 	Short-term				
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2. Other Partnership Activity

A number of care and support needs for **children and young people** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

CYP2.1: Increase the role of children and young people in decision making and service delivery						
Response to PNA Need: N5						
Contribution to Well-being Objectives: WBC4, WBC7, WBV1, WBV3						
Contribution to National Outcomes; 1.1-1.6, 3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1						
How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Cardiff Youth Council • Cardiff Sprout • Vale of Glamorgan Youth Cabinet • Vale Youth Forum • Cardiff Child Rights Partner Programme and UNICEF 'Child Friendly City' • UN Convention on the Rights of the Child 	Public Service Boards Local Authorities, CVUHB, Schools, Third Sector, Youth Councils, SWP	<ul style="list-style-type: none"> • PSB Annual Reports 	<ul style="list-style-type: none"> • Local authorities • Schools • CVUHB • Third Sector • Youth Councils • Families First • Meic • Young Commissioners (Families First) • SNAP 	✓	✓	✓

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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CYP2.2: Improve educational outcomes						
Contribution to PNA Priorities: N8 Contribution to Well-being Objectives: WBC4-WBC5, WBV2-WBV3 Contribution to National Outcomes: 4.1- 4.2, 6.1, 7.3-7.4						
How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff 2020 – A renewed vision for education and learning in Cardiff Cardiff Commitment Youth Engagement and Progression Strategy Vale of Glamorgan Achievement for All Service Plan 2017-2021 Vale of Glamorgan Children and Young People Service Plan 2017-2021 Central South Consortium Business Plan 2017-2020 	Local Authorities, Schools, Central South Education Consortium (CSC), Flying Start, Families First, Third Sector	<ul style="list-style-type: none"> Examination results WG/Local authority Key Stage Performance Reports Local authority Corporate/Improvement Plan Quarterly Reports 	<ul style="list-style-type: none"> Education budgets Central South Consortium Joint Education Service Youth Support Services Flying Start Families First Third Sector Support 	√	√	

CYP2.3: Increase the successful transition into employment, education or training of children and young people						
Contribution to PNA Priorities: N8 Contribution to Well-being Objectives: WBC4-WBC5, WBV2-WBV3 Contribution to National Outcomes: 4.1- 4.2, 6.1, 7.3-7.4						
How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff 2020 – A renewed vision for education and learning in Cardiff Cardiff Commitment Youth Engagement and Progression Strategy 	Local authorities, Schools, Central South Education	<ul style="list-style-type: none"> Examination results Local authority Corporate/Improvement Plan Quarterly Reports 	<ul style="list-style-type: none"> Education budgets Central South Consortium Joint Education Service 	√	√	√

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Strategy • Vale of Glamorgan Achievement for All Service Plan 2017-2021 • Vale of Glamorgan Children and Young People Service Plan 2017-2021 • Central South Consortium Business Plan 2017-2020 • Vale of Glamorgan Aspire to Achieve and Inspire to Work Programmes 	<p>Consortium (CSC), Careers Wales, Third Sector, Training Organisations, CAVC</p>	<ul style="list-style-type: none"> • Public Service Boards • 	<ul style="list-style-type: none"> • Youth Support Services • Flying Start • Families First • Third Sector Support 			
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CYP2.4: Increase access to appropriate services to children in need of care and support, recognising increased rates of emotional and mental health issues

Contribution to PNA Priorities: N1-N3, N5-N9

Contribution to Well-being Objectives: WBC3-WBC5, WBV1-WBCV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Cardiff and Vale LSCB Business Plan • Cardiff Early Help Strategy • Cardiff and Vale Integrated Family Support Service • Vale of Glamorgan Corporate Strategy for Children in Need of Care and Support • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 	<p>Local Authorities, CVUHB, Third Sector, Schools</p>	<ul style="list-style-type: none"> • Cardiff and Vale Local Safeguarding Board • Public Service Boards 	<ul style="list-style-type: none"> • Cardiff and Vale of Glamorgan Integrated Family Support Services (Partnership Agreement) • Cardiff and Vale of Glamorgan Regional Safeguarding Children Board • Families First Team around the Family 	<p>✓</p>	<p>✓</p>	<p>✓</p>

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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			<ul style="list-style-type: none"> • Cardiff and Vale of Glamorgan Information, Advice and Assistance • Cardiff Multi-agency Safeguarding Hub • CAMHS/Emotional Well-being Services • Cardiff Council LAC Traineeship Scheme 			
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CYP2.5: Increase support for children and young people affected directly or indirectly by parental relationship breakdown and domestic violence

Contribution to PNA Priorities: N1-N3, N5, N7

Contribution to Well-being Objectives:, WBC3-WBC5, WBV1-WBCV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Welsh Government VAWDASV Strategy 2016-2021 • Cardiff Child Sexual Exploitation Strategy • Vale of Glamorgan Child Sexual Exploitation Strategy • The National Training Framework on violence against women, domestic abuse and sexual violence • Cardiff and Vale of Glamorgan VAWDASV Strategy - <i>under development</i> 	Local Authorities, CVUHB, SWP, Probation, Third Sector, Schools, WG	<ul style="list-style-type: none"> • Cardiff and Vale of Glamorgan VAWDASV Strategy – reporting to PSBs, Cardiff Safer and Cohesive Communities Programme Board and Safer Vale 	<ul style="list-style-type: none"> • Core budgets • IFSS • Supporting People 	√	√	

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Roll out of IRIS • South Wales Police and Crime Reduction Plan 2017-21 • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 						
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CYP2.6: Prevent child sexual exploitation

Contribution to PNA Priorities: N1-N3, N5, N7

Contribution to Well-being Objectives: WBC3-WBC5, WBV1-WBCV3

Contribution to National Outcomes: 1.1-1.2, 2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • National Action Plan to Tackle Child Sexual Exploitation (Wales) • Cardiff and Vale LSCB Business Plan • CSE Prevention Strategy for the NHS 2016-2019 • South Wales Police and Crime Reduction Plan 2017-21 	Local Authorities, CVUHB, SWP, Probation, Third Sector	<ul style="list-style-type: none"> • Cardiff and Vale Local Safeguarding Board 	<ul style="list-style-type: none"> • LSCB • Third Sector • WG 	✓	✓	

CYP2.7: Enable children and young people to be happy and healthy

Contribution to PNA Priorities and Well-being Objectives: N2, WBC2, WBC4, WBC7, WBV2, WBV3

Contribution to National Outcomes: 1.1-1.2, 2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Cardiff Families First and Vale of Glamorgan Families First 	Local Authorities,	<ul style="list-style-type: none"> • PSB Well-being Plans • Local Authority Corporate 	<ul style="list-style-type: none"> • Local authority – play/leisure 	✓	✓	

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Cardiff Childcare Sufficiency Assessment 2017 • Vale of Glamorgan Childcare Sufficiency Assessment 2016/17 • Vale of Glamorgan Family Information Service • Cardiff and Vale Local Public Health Plan 2016/17-2018/19 • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 	CVUHB, Public Health Wales, Third Sector, Schools	Plans <ul style="list-style-type: none"> • Annual Report of the Director of Public Health 	<ul style="list-style-type: none"> • Third Sector • Families First • Schools • Family Information Service • Dewis Cymru • Flying Start 			
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CYP2.8: Develop the Welsh skills of children and create new Welsh speakers, to support the Welsh Government’s vision of having a million Welsh speakers by 2050

Contribution to PNA Priorities: N2, N6

Contribution to Well-being Objectives: WBC1, WBC4, WBV3

Contribution to National Outcomes: 1.1-1.2, 2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Cardiff Welsh in Education Strategic Plan 2017-2020 • Vale of Glamorgan Welsh in Education Strategic Plan 2017-2020 	Local Authorities, Schools, WG, Central South Education Consortium, CVUHB, Third Sector	<ul style="list-style-type: none"> • Local authority corporate reporting 	<ul style="list-style-type: none"> • Education and early years budgets • Third Sector • Flying Start • Families First 	v		

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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3. Learning Disability and Autism



How are we addressing care and support needs?

1. Regional Partnership Board Priorities

LDA.1.1 People with learning disabilities are supported to maximise their independence

Response to PNA Needs: N1-N6

Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism			
<ul style="list-style-type: none"> Cardiff Council Learning Disability Strategy 2012-2017 Vale of Glamorgan Council Learning Disability Strategy 2014-2017 Shaping our Future Well-being Strategy Cardiff and Vale UHB IMTP Cardiff and Vale UHB Health Inspectorate Wales Learning Disability Action Plan Disabilities Future Programme Cardiff Housing Strategy 2016-2021 Vale of Glamorgan Local Housing Strategy 2015-2020 	Local Authorities, CVUHB, Third Sector, Colleges, RSLs, Care Providers, Cardiff People First, Vale of Glamorgan People First, ABMU Health Board, Learning Disability Wales, SWP	<ul style="list-style-type: none"> RPB Annual Report Director of Social Services' Annual Report Corporate Plans/CVUHB IMTP 			
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Develop a Cardiff and Vale of Glamorgan Learning Disability Commissioning Strategy. Considerations to include: <ul style="list-style-type: none"> - Domiciliary care - Access to information and advice - The uptake of Direct Payments - Range of respite opportunities 	Short-medium	<ul style="list-style-type: none"> Core budgets ICF 	√	√	√

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> - Remodelling of specialist learning disability services - Housing needs over next 5-10 years - Commissioning new Supported Living schemes - Transition commissioning of services for young people moving to adult services - Provision of Independent Professional Advocacy and access to other forms of advocacy for everyone who requires it (in line with Part 10 Code of Practice) - Development of regional services for adults with learning disabilities (as part of the Disabilities Futures Programme) to enable those with more complex needs to access services closer to home - Implementation of the Orange Wallet Scheme and development of support networks for independent travel 					
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LDA.1.2 People with learning disabilities are supported to play an active role in society and engage in meaningful day time activities and employment or volunteering.

Response to PNA Need: N1-6
Contribution to Well-being Objectives: WBC3, WBC4, WBC5, WBC7, WBV1, WBV2, WBV3
Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> • Cardiff Council and Vale of Glamorgan Council Adult Learning Disability Day Opportunity Strategy 2014-2017 • Disabilities Future Programme • Cardiff Council Learning Disability Strategy 2012-2017 • Vale of Glamorgan Council Learning Disability Strategy 2014-2017 • Shaping our Future Well-being Strategy 	Local Authorities, CVUHB, Third Sector, Colleges, RSLs, Care Providers, Cardiff People First, Vale of Glamorgan People First, ABMU Health Board, Learning Disability Wales, Shaw Trust, Private Sector	<ul style="list-style-type: none"> • RPB Annual Report • Corporate Plans • Director of Social Services' Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> Cardiff and Vale UHB IMTP Cardiff and Vale UHB Health Inspectorate Wales Learning Disability Action Plan 					
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Develop a Cardiff and Vale of Glamorgan Learning Disability Commissioning Strategy. Considerations to include: <ul style="list-style-type: none"> - Training staff to respond to changing service user needs, aspirations and priorities. - Provision of Independent Professional Advocacy and access to other forms of advocacy for everyone who requires it (in line with Part 10 Code of Practice) - Implementation of the Orange Wallet Scheme and development of support networks for independent travel 	Short-medium term	<ul style="list-style-type: none"> Core budgets ICF 	√	√	√

LDA.1.3 People with learning disabilities are valued and included, supported to have a voice, and able to exercise choice and control over all aspects of their lives

Response to PNA Need: N1-N2, N4-N5

Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> Cardiff Council Learning Disability Strategy 2012-2017 Vale of Glamorgan Council Learning Disability Strategy 2014-2017 Shaping our Future Well-being Strategy Cardiff and Vale UHB IMTP Cardiff and Vale UHB Health Inspectorate Wales Learning Disability Action Plan 	Local Authorities, CVUHB, Third Sector, Colleges, RSLs, Care Providers, Cardiff People First, Vale of Glamorgan People First, ABMU Health Board, Learning Disability Wales, Public Transport Providers	<ul style="list-style-type: none"> RPB Annual Report Corporate Plans/IMTP Director of Social Services Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> Disabilities Future Programme 						
Key Actions		Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Develop a Cardiff and Vale of Glamorgan Learning Disability Commissioning Strategy. Considerations to include: <ul style="list-style-type: none"> The uptake of Direct Payments Provision of Independent Professional Advocacy and access to other forms of advocacy for everyone who requires it (in line with Part 10 Code of Practice) Implementation of the Orange Wallet Scheme and development of support networks for independent travel Raising awareness and development of opportunities for service users to form social networks within the community and peer groups The development of peer mentoring and volunteering opportunities for people with learning disabilities 		Short-medium term	<ul style="list-style-type: none"> Core budgets ICF 	√	√	√

LDA.1.4 People with learning disabilities are enabled to stay healthy and feel safe.		
Response to PNA Need: N1-N6 Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV1-WBV3 Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1		
How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> Cardiff and Vale Local Public Health Plan 2016/17-2018/19 Cardiff Council Learning Disability Strategy 2012-2017 Vale of Glamorgan Council Learning Disability Strategy 2014-2017 Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 	Local Authorities, CVUHB, Third Sector, Schools/Colleges, RSLs, Care Providers, Cardiff People First, Vale of Glamorgan People First, ABMU Health Board, Learning Disability	<ul style="list-style-type: none"> RPB Annual Report Corporate Plans/IMTP Director of Social Services Annual Report Annual Report of the Director of Public Health

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Shaping our Future Well-being Strategy • Cardiff and Vale UHB IMTP • Cardiff and Vale UHB Health Inspectorate Wales Learning Disability Action Plan • Disabilities Future Programme • Care and support at home in Wales Five-year strategic plan 2017-2022 • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 	<p>Wales, Public Health Wales, SWP, SWFRS, Public Transport Providers</p>				
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Develop a Cardiff and Vale of Glamorgan Learning Disability Commissioning Strategy. Considerations to include: <ul style="list-style-type: none"> - Commissioning of specialist LD residential and dementia services - Housing needs over next 5-10 years - Remodelling of specialist learning disability services - Range of respite opportunities - Improving pathways into primary and secondary healthcare - Provision of Independent Professional Advocacy and access to other forms of advocacy for everyone who requires it (in line with Part 10 Code of Practice) - Training and support in safety when using technology - Ensuring that commissioned services have appropriate regard to safeguarding 	<p>Short-medium term</p>	<ul style="list-style-type: none"> • Core budgets • ICF 	<p>✓</p>	<p>✓</p>	<p>✓</p>
<ul style="list-style-type: none"> • Raise awareness of personal safety and work with the Neighbourhood Police and PACT meetings to raise awareness of hate crime directed at service users 	<p>Short-medium term</p>				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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LDA.1.5 People with learning disabilities are supported to become lifelong learners.

Response to PNA Need: N1-N2, N4-N5

Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.2-7.5

How will we Deliver?	Partner Agencies	Reporting Mechanism			
<ul style="list-style-type: none"> • Cardiff Council Learning Disability Strategy 2012-2017 • Vale of Glamorgan Council Learning Disability Strategy 2014-2017 • Cardiff Council and Vale of Glamorgan Council Adult Learning Disability Day Opportunity Strategy 2014-2017 • Disabilities Future Programme 	Local Authorities, CVUHB, Third Sector, Colleges, Care Providers, RSLs, Cardiff People First, Vale of Glamorgan People First, Libraries	<ul style="list-style-type: none"> • RPB Annual Report • Corporate Plans • Director of Social Services Annual Report 			
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Develop a Cardiff and Vale of Glamorgan Learning Disability Commissioning Strategy. Considerations to include: <ul style="list-style-type: none"> - Commissioning of college placements for post 16 education - Ensuring community education classes are accessible to people with learning disabilities in terms of cost 	Short – medium term	<ul style="list-style-type: none"> • Core budgets 	√	√	√

LDA.1.6 Develop a new Integrated Autism Service which all agencies working in integrated, multi-disciplinary ways will provide appropriate services for children, young people and adults with an autism spectrum disorder, addressing their education, health, employment, social interaction and emotional needs

Response to PNA Need: N1-N6

Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism			
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Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan Council ASD Strategy 2016-2020 Shaping our Future Well-being Strategy 	CVUHB, Local Authorities, Schools, WG, WLGA, Third Sector	<ul style="list-style-type: none"> RPB Annual Report Quarterly reporting to WG 			
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Increase awareness of the pathway to diagnosis 	Short – medium term	<ul style="list-style-type: none"> Integrated Autism Service Core services ICF Third Sector Diagnostic Toolkits Together for Children and Young People Framework: Neurodevelopmental Work stream Education Training Programmes Parenting Programmes 	√	√	
<ul style="list-style-type: none"> Improve support and interventions including support for: <ul style="list-style-type: none"> - emotional and behavioural issues - issues relating to core symptoms of Autism and daily living skills - access to leisure and social opportunities 	Short – medium term				
<ul style="list-style-type: none"> Improve support to individuals and businesses to enable access employment opportunities 	Short – medium term				
<ul style="list-style-type: none"> Enable family and carers to access information and training in understanding Autism and how to support the individuals that they care for 	Short – medium term				
<ul style="list-style-type: none"> Implement a new Integrated Autism Service 	Short-term				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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4. Integrated Family Support Services

How are we addressing care and support needs?

1. Regional Partnership Board Priorities

IFSS1.1 Continue to provide an intensive intervention with families referred by Children’s Services where there are serious child protection concerns as a result of parental / carer substance misuse, domestic abuse or mental health.

IFSS1.2 Explore the extension of the Integrated Family Support Service model to include other parental additional needs (e.g. learning disability) and consider how it can help tackle adverse childhood experiences.

Response to PNA Need: N1-N12
Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV1-WBV3
Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 5.1-5.2, 6.1-6.2, 7.1-7.3, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism			
<ul style="list-style-type: none"> • Cardiff and Vale of Glamorgan Integrated Family Support Service • Cardiff and Vale LSCB Business Plan • Cardiff Early Help Strategy • Vale of Glamorgan Children and Young People Service Plan 2017-2021 • Substance Misuse and Well-being Commissioning Strategy 2016-2020 • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 	Local Authorities, CVUHB, SWP, Probation, Third Sector, Family members and community	<ul style="list-style-type: none"> • IFSS Annual Report • RPB Annual Report 			

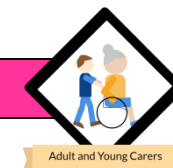
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Provide a volunteer programme that helps parents to practice the skills they learn from social services intervention, within a supportive community 	Medium-term	<ul style="list-style-type: none"> • IFSS Core Budget (Pooled Fund) 	√	√	

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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setting. This may involve helping with bedtime routine, playing with the children while the parent makes a meal or being on the end of a phone if a crisis hits. Support at this level can keep families together, improve parenting outcomes, safeguard children and ultimately reduce substance misuse.		<ul style="list-style-type: none"> • Families First • Flying Start • Core Budgets • Area Planning Board • VAWDASV funding 			
<ul style="list-style-type: none"> • Offer parents training and support in leading healthy lifestyles, including accredited 'Get Cooking' courses 	Short-medium term				
<ul style="list-style-type: none"> • Explore greater collaborative working in relation to the work on Adverse Childhood Experiences via the National Ace Hub. 	Short-term				
<ul style="list-style-type: none"> • IFST training development - to deliver IFST training to social work students who are in the second year of the Masters program. 	Short-medium term				
<ul style="list-style-type: none"> • Ongoing work regarding the delivering of IFST Safety Planning training to social work practitioners in the Vale of Glamorgan. 	Short-medium term				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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5. Adult and Young Carers



How are we addressing care and support needs?

1. Regional Partnership Board Priorities

AYC1.1: Identify and implement a carer engagement model based on best practice							
Response to PNA Need: N1, N8-N10							
Contribution to Well-being Objectives: WBC3, WBC5, WBV1, WBV2							
Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1							
How will we Deliver?		Partner Agencies		Reporting Mechanism			
<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan Local Authority Carers Workstream Carers Information and Consultation Strategy Cardiff and the Vale Carers Support and Information Network Group (CSING) Shaping our Future Well-being Strategy Carers Strategy for Wales 		CVUHB, Local Authorities, Carers, CS3C, GVS, Carers Trust Wales/SE Wales		<ul style="list-style-type: none"> Carers Information and Consultation Strategy – Annual Report RPB Annual Report 			
Key Actions			Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Support and monitor the delivery of Phase 2 of the Carers Engagement Project to build on Phase 1 findings which considered potential carer forum models and barriers to engagement. 			Short-term	<ul style="list-style-type: none"> Core budgets Third Sector 	√	√	

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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AYC1.2 Improve physical and emotional support for young carers, including emergency and pre-planned respite and reducing the risk of Adverse Childhood Experiences (ACEs)

Response to PNA Need: N1-N2, N4-N9

Contribution to Well-being Objectives: WBC3-WBC7, WBV1-WBCV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism			
<ul style="list-style-type: none"> Young Carers Action Plan Carers Information and Consultation Strategy Cardiff and Vale of Glamorgan Local Authority Carers Workstream Cardiff and the Vale Carers Support and Information Network Group (CSING) Shaping our Future Well-being Strategy Carers Strategy for Wales 	CVUHB, Local Authorities, YMCA, Carers, Schools, CS3C, GVS, Carers Trust Wales/SE Wales	<ul style="list-style-type: none"> Carers Information and Consultation Strategy – Annual Report RPB Annual Report 			
Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Improve information sharing and recording concerning known/identified Young Carers 	Short-term	<ul style="list-style-type: none"> Core budgets Cardiff East Young Carers Project Cardiff West Young Carers Project Vale of Glamorgan Young Carers Project Cardiff and Vale Young Carers Club Carers Trust South East Wales Young Carers Toolkit 	√	√	
<ul style="list-style-type: none"> Improve the Identification of “hidden” Young Carers 	Short-medium term				
<ul style="list-style-type: none"> Work with Wellbeing and Mental Health Services to ensure appropriate identification of Young Carers and referrals to support 	Medium-term				
<ul style="list-style-type: none"> Identify and support Young Carers Champions in secondary schools as good practice 	Short-term				
<ul style="list-style-type: none"> Develop a Young Carers ID card 	Medium-term				
<ul style="list-style-type: none"> Develop GP Carer Accreditation Scheme 	Short-				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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	term	<ul style="list-style-type: none"> • Young Carers Network • Families First • WG Carer Respite Funding 			
• Support the development of a Pharmacy Carer Accreditation Scheme	Short-term				
• Plan and deliver actions to provide additional respite in response to WG Carers Respite Funding	Short-term				
• Explore greater collaborative working in relation to the work on Adverse Childhood Experiences via the National Ace Hub	Short-term				
• Develop accredited programmes for Young Carers to recognise their skills and experience	Medium-term				
• Review Carers Pathway	Short-term				
<ul style="list-style-type: none"> • Other actions to be considered by Cardiff and Vale of Glamorgan Local Authority Carers Workstream. Considerations to include: <ul style="list-style-type: none"> - Support for young carers who work - Advocacy that is proactively offered, explained and independent from the advocacy for the person they care for 	Short-medium term				

AYC1.3: Improve physical and emotional support for adult carers, including emergency and pre-planned respite

Response to PNA Need: N1, N5, N8-N9

Contribution to Well-being Objectives: WBC4, WBC6-WBC7, WBV1, WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 5.2, 6.1-6.2

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> • Cardiff and Vale of Glamorgan Local Authority Carers Workstream • Carers Information and Consultation Strategy • Cardiff and the Vale Carers Support and Information Network Group (CSING) • Shaping our Future Well-being Strategy 	CVUHB, Local Authorities, Carers, CS3C, GVS, CAVAMH	<ul style="list-style-type: none"> • Carers Information and Consultation Strategy – Annual Report • RPB Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> Nexus Carers Strategy for Wales 						
Key Actions		Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan Carers Workstream to identify required physical and emotional support needs. Considerations to include: <ul style="list-style-type: none"> Support for adult carers who work Counselling, other talking therapies and mental health support Provision of training to carers to help them undertake their caring role Intergenerational and mixed support groups Advocacy that is proactively offered, explained and independent from the advocacy for the person they care for 		Medium-term	<ul style="list-style-type: none"> Core budgets WG Carer Respite Funding ICF Cardiff and Vale of Glamorgan Carers Directory 	✓	✓	✓
<ul style="list-style-type: none"> Plan and deliver actions to provide additional respite in response to WG Carers Respite Funding 		Short-term				

AYC1.4: Involve carers, including young carers, in the planning of hospital admission and discharge if the person they care for is in hospital

Response to PNA Need: N1, N3, N8-N9, N11

Contribution to Well-being Objectives: WBC3-WBC4, WBC6, WBV1, WBV3

Contribution to National Outcomes: 1.1-1.6, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan Local Authority Carers Workstream Carers Information and Consultation Strategy Cardiff and the Vale Carers Support and Information Network Group (CSING) Shaping our Future Well-being Strategy Cardiff and Vale Unscheduled Care Transformation 	CVUHB, Local Authorities, Carers, CS3C, GVS, Age Connects, Carers Trust Wales/SE Wales	<ul style="list-style-type: none"> Carers Information and Consultation Strategy – Annual Report RPB Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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Programme						
<ul style="list-style-type: none"> Carers Strategy for Wales 						
Key Actions		Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Ensure the inclusion of Carers within hospital admission and discharge planning as part of the Cardiff and Vale UHB Unscheduled Care Transformation Programme. Considerations to include: <ul style="list-style-type: none"> Provision of training/showing carers what needs to be done to support the person being cared for at home Provide carers information to take home in a language and format which is accessible to them Provide follow up support to carers after the person they care for has returned home Ensure the availability of medication from the pharmacy to enable discharge, and support for carers to understand the medication and that it is taken appropriately 		Short-medium term	<ul style="list-style-type: none"> Core budgets ICF Cardiff and Vale of Glamorgan Carers Directory 	√	√	

AYC1.5: Provide easily accessible information to carers and relatives in a range of formats and languages, through existing information points, such as primary care and libraries.

Response to PNA Need: N1, N8-N9

Contribution to Well-being Objectives: WBC4, WBC6-WBC7, WBV1, WBV3

Contribution to National Outcomes: 1.1-1.6

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan Local Authority Carers Workstream Carers Information and Consultation Strategy Cardiff and the Vale Carers Support and Information Network Group (CSING) 	CVUHB, Local Authorities, Carers, CS3C, GVS, YMCA, Carers Trust Wales/SE Wales	<ul style="list-style-type: none"> Carers Information and Consultation Strategy – Annual Report RPB Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • Shaping our Future Well-being Strategy • Carers Strategy for Wales 						
Key Actions		Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Actions to be considered by Cardiff and Vale of Glamorgan Local Authority Carers Workstream. Considerations to include: <ul style="list-style-type: none"> - Culturally appropriate information in a variety of formats and languages aimed specifically at carers and family members on what they need to know about an individual's health condition, as well as meeting their own care and support needs - Available on- and off-line in a variety of formats and easily accessible in such places as GPs, clinics, hospitals, community centres, libraries and a wide-range of community services 		Short-term	<ul style="list-style-type: none"> • Core budgets • WG Carer Transitional Funding • Families First • ICF • Cardiff and Vale of Glamorgan Carers Directory • Dewis 	✓	✓	

AYC1.6: Raise awareness around caring and carers among public and health and social care professionals, (e.g. adopting an approach similar to Making Every Contact Count), to ensure that carers are identified as early as possible and all involved are aware of their rights as a carer

Response to PNA Need: N8-N9, N11

Contribution to Well-being Objectives: WBC4, WBC6-WBC7, WBV1, WBV3

Contribution to National Outcomes: 1.1-1.6

How will we Deliver?	Partner Agencies	Reporting Mechanism
<ul style="list-style-type: none"> • Young Carers Action Plan • Cardiff and Vale of Glamorgan Local Authority Carers Workstream • Carers Information and Consultation Strategy • Cardiff and the Vale Carers Support and Information Network Group (CSING) • Shaping our Future Well-being Strategy • Carers Strategy for Wales 	CVUHB, Local Authorities, Carers, CS3C, GVS	<ul style="list-style-type: none"> • Carers Information and Consultation Strategy – Annual Report • RPB Annual Report

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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Key Actions	Time frame	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Development of a generic Young Carers training package, including e-learning, involving young carers in the process 	Short-medium term	<ul style="list-style-type: none"> Core budgets Families First Cardiff and Vale of Glamorgan Carers Directory Dewis Wales 	√	√	
<ul style="list-style-type: none"> Other actions to be considered by Cardiff and Vale of Glamorgan Local Authority Carers Workstream. Considerations to include: <ul style="list-style-type: none"> More awareness amongst professionals of the different needs and experiences of carers from diverse communities More awareness in diverse communities of what being a carers is and the support available Easier access to carers' assessments Greater awareness that all carers are entitled to a carer's assessment Asking adult and young carers whether they are willing and able to care 	Short-medium term				

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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6. Health and Physical Disabilities



How are we addressing health and physical disability care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **health and physical disabilities** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

HPD1.1: Promote healthy lifestyles and improve and protect the health and well-being of Cardiff and Vale of Glamorgan residents.

Contribution to PNA Priorities: N1-N13

Contribution to Well-being Objectives: WBC2-WBC7, WBV1-WBV4

Contribution to National Outcomes: 1.1-1.2, 2.1-2.3, 4.1-4.2, 5.2, 7.2-7.4, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Shaping our Future Well-being Plan 2015-2025 • Cardiff and Vale Integrated Medium Term Plan • Cardiff and Vale Local Public Health plan 2016/17-2018/19 • Cardiff Well-being Plan and Vale of Glamorgan Well-being Plan • Primary Care Plan/GP Cluster Plans • Wellbeing 4U Service • Cardiff Independent Living Service • Strategic Equality Plans • Cardiff Housing Strategy 2016- 	CVUHB, GPs, Public Health Wales, Local Authorities, Third Sector, Food Cardiff, Summer Holiday Enrichment Programme (SHEP), RSLs, Transport Providers	<ul style="list-style-type: none"> • CVUHB IMTP • Annual Report of the Director of Public Health • Well-being Plan Annual Reports 	<ul style="list-style-type: none"> • Core budgets • Primary Care Fund • ICF • Dewis • Public health • Housing • Transport 	√	√	√

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<p>2021</p> <ul style="list-style-type: none"> • Vale of Glamorgan Local Housing Strategy 2015-2020 • Cardiff Local Development Plan 2006-2026 • Vale of Glamorgan Local Development Plan 2011-2016 • Cardiff Transport Strategy – Keep Cardiff Moving • Vale of Glamorgan Local Transport Strategy 						
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Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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7. Adult Mental Health and Cognitive Impairment



How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **adult mental health and cognitive impairment** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

AMHCI 1.1: Deliver the Cardiff and Vale of Glamorgan 'Together for Mental Health' Plan, which includes ensuring that:

- People in Cardiff and Vale of Glamorgan are more resilient and better able to tackle poor mental well-being when it occurs
- The quality of life for people is improved, particularly through addressing loneliness and unwanted isolation
- Services meet the needs of the diverse population of Cardiff and Vale of Glamorgan
- People with mental health problems, their families and carers are treated with dignity and respect
- All children have the best possible start in life, which is enabled by giving parents / care givers the support needed
- All children and young people are more resilient and better able to tackle poor mental well-being when it occurs
- Children and young people experiencing mental health problems get better sooner
- People with a mental health problem have access to appropriate and timely services
- People of all ages experience sustained improvement to their mental health and well-being through access to positive life chances
- Cardiff and Vale of Glamorgan is a dementia friendly region

Contribution to PNA Priorities: N1-N11

Contribution to Well-being Objectives: WBC3-WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Cardiff and Vale Local Mental Health Partnership Board • Draft Cardiff and Vale of Glamorgan Dementia Strategy 2017-2027 • WG Together for Mental Health Delivery Plan 2016-2019 • Shaping our Future Well-being Strategy • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 	CVUHB, Local Authorities, SWP, GPs, WAST, CAVAMH, Third Sector	<ul style="list-style-type: none"> • Cardiff and Vale Local Mental Health Partnership Board Annual Report 	<ul style="list-style-type: none"> • Core Budgets • ICF Capital 	✓	✓	✓

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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8. Sensory Loss and impairment



How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **sensory loss and impairment** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

SLI 1.1: Deliver the Cardiff and Vale of Glamorgan Eye Care Plan in conjunction with Primary Care, Secondary Care, Cardiff and Vale of Glamorgan University Health Board and Welsh Government

SLI 1.2 Develop and implement a health board wide action plan to meet the All Wales Standards for Accessible Information and Communication for People with Sensory Loss, in order to improve provision across Primary Care, Secondary Care and Emergency and Unscheduled Care

SLI 1.3 Explore the establishment of a partnership delivery mechanism to meet the wider needs of people with sensory loss and impairment

Contribution to PNA Priorities: N1-N11

Contribution to Well-being Objectives: WBC3-WBC4, WBC5-WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan Eye Care Plan CVUHB Strategic Equality Plan All Wales Standards for Accessible Communication and Information for People with Sensory Loss CVUHB 'Standards for Accessible 	CVUHB, GP Clusters, Health board Eye Care Collaborative Groups and public health	<ul style="list-style-type: none"> Eye Care Steering Board CVUHB IMTP CVUHB Strategic Equality Plan Sensory Loss Steering Group 	<ul style="list-style-type: none"> Core Resources Eye Care Wales Low Vision Service Wales Dewis 	√	√	√

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<p>Information and Communication for People with Sensory Loss' Action Plan</p> <ul style="list-style-type: none"> • Deaf and Hard of Hearing Mental Health Network • Cardiff Council Sensory Service • Vale of Glamorgan Council Sensory Service 	<p>lead, School Nurses, Orthoptists, Optometrists, Optometry Wales, Third Sector, Local authorities, Older Person's Commissioner</p>					
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Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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9. Violence Against Women, Domestic Abuse and Sexual Violence



How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **violence against women and men, domestic abuse and sexual violence** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

VAWDASV 1.1 Deliver the Cardiff and Vale of Glamorgan Violence Against Women, Domestic Abuse and Sexual Violence Strategy

Contribution to PNA Priorities: N1-N14

Contribution to Well-being Objectives: WBC3-WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff and Vale of Glamorgan VAWDASV Strategy – <i>under development</i> WG National Strategy on Violence Against Women, Domestic Abuse and Sexual Violence – 2016-2021 The National Training Framework on violence against women, domestic abuse and sexual violence South Wales Police and Crime Reduction Plan 2017-21 IRIS (Identification and Referral to Improve Safety) Project 	Local Authorities, CVUHB, GPs, SWP, National Probation Service, PCC, Wales Community Rehabilitation Company, LSCB, Cardiff Women’s Aid, Atal Y Fro, Safer Wales, BAWSO,	<ul style="list-style-type: none"> Public Service Boards Cardiff and Vale VAWDASV Board (from April 18) Cardiff Safer and Cohesive Communities Programme Board Safer Vale Partnership Local Safeguarding Children Board 	<ul style="list-style-type: none"> Core Budgets Welsh Government/PCC VAWDASV funding Supporting People IFSS Cardiff Multi-Agency Safeguarding Hub (MASH) Families First Flying Start Area Planning Board 	✓	✓	✓

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<ul style="list-style-type: none"> • White Ribbon Campaign • Local Safeguarding Children's Board • Child Sexual Exploitation (CSE) Prevention Strategy for the NHS in Wales 2016 – 2019 • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 	Third Sector		<ul style="list-style-type: none"> • Cardiff Signs of Safety 			
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Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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10. Asylum Seekers and Refugees

How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **asylum seekers and refugees** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

ASR1.1 Deliver the Cardiff and Vale of Glamorgan Community Cohesion Delivery Plan 2017-2020

Contribution to PNA Priorities: N1-N8,

Contribution to Well-being Objectives: WBC2-WBC7, WBV1-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> • Welsh Government National Community Cohesion Delivery Plan 2017-2020 • Cardiff and Vale of Glamorgan Community Cohesion Delivery Plan 2017-2010 (<i>under development</i>) • Welsh Government Refugee & Asylum Seeker Delivery Plan 2016-2019 • Cardiff Well-being Plan and Vale of Glamorgan Well-being Plan • Cardiff City of Sanctuary • Inclusive Cardiff Network: Inclusive Cities Project (<i>under development</i>) • Local Strategic Framework on New and 	Local authorities, CVUHB, GPs, Public health Wales, Welsh Refugee Coalition, Third Sector, RSLs, Displaced People in Action	<ul style="list-style-type: none"> • Public Service Boards • Cardiff Safer & Cohesive Communities Programme Board • Syrian Resettlement Leadership & Operational Groups 	<ul style="list-style-type: none"> • Core budgets • WG Community Cohesion Funding • Home Office Syrian Resettlement Programme Funding • CVUHB Cardiff Health Access Practice (CHAP) Service 	✓	✓	✓

Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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<p>Emerging Communities</p> <ul style="list-style-type: none"> • Cardiff Housing Strategy 2016-2021 • Vale of Glamorgan Local Housing Strategy 2015-2020 						
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Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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11. Offenders



How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **offenders** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

O1.1 Ensure that the local criminal justice system works effectively and efficiently, meeting the needs of victims and challenging offenders						
Contribution to PNA Priorities: N1-N10						
Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV2-WBV3						
Contribution to National Outcomes: 1.1-1.6, 2.1, 2.3, 3.1, 3.3, 4.1, 5.2, 6.1-6.2, 7.3						
How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> South Wales Police and Crime Reduction Plan 2017-21 Transforming Summary Justice Programme Cardiff and Vale Substance Misuse and Wellbeing Commissioning Strategy 2016-2020 Cardiff Housing Strategy 2016-2021 Vale of Glamorgan Local Housing Strategy 2015-2020 	SWP, SWP PCC, National Probation Service, HMP Cardiff, Wales Community Rehabilitation Company, Local Authorities, CVUHB, Third Sector, Ministry of Justice, Welsh Government, Housing, RSLs	<ul style="list-style-type: none"> Public Service Boards Cardiff Safer and Cohesive Communities Programme Board Safer Vale Partnership 	<ul style="list-style-type: none"> Core Budgets Police and Crime Commissioner / National Offender Management Service budget for the Offender Intervention Service (Cardiff and Vale component) IFSS Cardiff Multi-Agency Safeguarding Hub (MASH) Families First Area Planning Board 	√	√	√

12. Veterans



How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **veterans** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

V1.1 Deliver the Cardiff and Vale of Glamorgan Armed Forces Community Action Plan 2017/2019

Contribution to PNA Priorities: N1-N10

Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV2-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1, 2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1

How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff and Vale Armed Force Community Covenant Action Plan 2017/2019 Veterans Mental Health Support Group Cardiff Armed Forces Community Covenant Vale of Glamorgan Armed Forces Community Covenant Cardiff Housing Strategy 2016-2021 Vale of Glamorgan Local Housing Strategy 2015-2020 	CVUHB, Local authorities, GPs, Public Health, Veterans' NHS Wales, Royal British Legion 160 Brigade Serving Personnel & Veterans' Agency, Third Sector, Housing, RSL	<ul style="list-style-type: none"> Cardiff and Vale Armed Forces Forum CVUHB IMPTP 	<ul style="list-style-type: none"> Veterans' NHS Wales Hub Veterans Population Needs Assessment Call to Mind : Wales 	✓	✓	✓

13. Substance Misuse



How are we addressing care and support needs?

1. Other Partnership Activity

A number of care and support needs in relation to **substance misuse** were raised in the PNA, whereby responsibilities for addressing these lie with other Partnerships than the Regional Partnership Board. This Plan provides links to other delivery mechanisms and strategies in place to address the care and support needs identified:

SM1.1 Deliver the Cardiff and Vale of Glamorgan Substance Misuse and Wellbeing Commissioning Strategy with a focus on prevention, education, treatment, support and sustainable long –term recovery.

SM1.2 Increase the safety of our communities by delivering multi-agency responses in locations where discarded injecting equipment and other drug paraphernalia is prevalent

Contribution to PNA Priorities: N1-N11

Contribution to Well-being Objectives: WBC3-WBC5, WBC7, WBV2-WBV3

Contribution to National Outcomes: 1.1-1.6, 2.1-2.3, 3.1-3.3, 4.1-4.2, 5.1-5.2, 6.1-6.2, 7.1-7.5, 8.1



How will we Deliver?	Partner Agencies	Reporting Mechanism	Resources	IAA	Preventative	Alternative models
<ul style="list-style-type: none"> Cardiff and Vale Substance Misuse and Wellbeing Commissioning Strategy Cardiff Housing Strategy 2016-2021 Vale of Glamorgan Local Housing Strategy 2015-2020 	CVUHB, Local Authorities, SWP, Third Sector, NOMS, Wales Community Rehabilitation Company, National Probation Service	<ul style="list-style-type: none"> Cardiff and Vale Substance Misuse Area Planning Board (APB) APB Annual Report APB Quarterly Welsh Government Dashboard 	<ul style="list-style-type: none"> £3.46m Substance Misuse Grant Funding £2.52m NHS ring-fenced allocation for substance Misuse Cardiff and Vale local authorities social services substance misuse teams Cardiff and Vale local authorities community 	√	√	√




Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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			<p>care budgets for residential rehabilitation placements</p> <ul style="list-style-type: none"> • Police and Crime Commissioner / National Offender Management Service budget for the Offender Intervention Service (Cardiff and Vale component) 			
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Short-term = 1 year	Medium term = 2-3 years	Long-term = 4+ years
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Overview of Population Needs – by Population Group

<p>1. Older People</p> 	N1 – Maintain sustainability of key services supporting older people	N2 – Improve access to information and advice (e.g. one stop shop model)
	N3 – Improve integrated management of mental health and physical issues	N4 – Increase integration of health, housing and social care
	N5 – Reduce social isolation and loneliness while maintaining independence	N6 – Increase support to access practical help with day-to-day tasks such as shopping and gardening
	N7 – Improve support and information for people with dementia, their family and carers	N8 – Provide appropriate housing to meet individuals’ needs and enable people to remain independent
	N9 – Promote accessible built environments (including good lighting and toilets)	N10 – Improve the commissioning of care home places to enable consistent and high quality care
	N11 – Improve public transport services to enable access to activities promoting health and well-being	N12 – Improve access to different types of advocacy
	N13 Increase digital inclusion to enable access to information and services	N14 Promote inter-generational opportunities in communities
<p>2. Children and Young People</p> 	N1 – Improve support for children and young people affected by parental relationship breakdown and domestic violence	N2 – Improve access to appropriate services in a timely fashion, including primary care and mental health services, and support for young people with ADHD and Autism
	N3 – Improve access to appropriate services for looked after children and children in need, recognising increased rates of emotional and mental health issues	N4 – Increase support for young carers, including respite, and raise awareness of what they do
	N5 – Increase involvement of children and young people in decisions affecting them	N6 Enable smoother transitions between children’s and adult’s services
	N7 – Provide appropriate and safe accommodation	N8 – Further develop vocational educational opportunities and apprenticeships
	N9 – Respond to the increasing numbers and complexity of needs of children and young people with a disability	

3. Learning Disability and Autism  Learning Disability and Autism	N1 – Increase the availability of information and services	N2 – Improve public transport services to enable access to activities promoting health and well-being
	N3 – Provide respite to those in need	N4 – Improve access to day opportunities
	N5 – Increase involvement of people requiring services in decisions affecting them	N6 – Recognise and support people who fall between learning disability and mental health service provision
4. Integrated Family Support Services  Integrated Family Support Services	N1 – Improve support for children and young people affected by parental relationship breakdown and domestic violence	N2 – Improve access to appropriate services in a timely fashion, including primary care and mental health services, and support for young people with ADHD and Autism
	N3 – Improve access to appropriate services for looked after children and children in need, recognising increased rates of emotional and mental health issues	N4 – Provide appropriate and safe accommodation
	N5 – Increase involvement of people requiring services in decisions affecting them	N6 – Increase timely access to low level mental health services (including counselling and family support)
	N7 – Improve support for the families of people with mental health issues	N8 - Prevent and reduce the incidences of adverse childhood experiences (ACEs)
	N9 – Ensure approached are both needs-led and risk-led	N10 – Improve co-ordination between substance misuse services
	N11 – Improve offender access to mental health and substance misuse services, and counselling post-release	N12 – Improve support to offenders and their families to enable family stability
5. Adult and Young Carers  Adult and Young Carers	N1 – Improve access to information (including financial support and services available)	N2 – Improve public transport services to enable access to health and well-being activities
	N3 – Ensure the discharge planning process involves consultation with carers	N4 – Provide appropriate housing to meet individuals' needs and enable people to remain independent
	N5 Provide accessible respite care (including emergency respite) for those in need	N6 – Improve the availability of mental health support to carers
	N7 – Reduce loneliness and social isolation	N8 – Identify carers and provide support to those in need
	N9 – Improve access to carers' assessments	N10 – Enable smoother transitions between children's and adult's services

	N11 – Address perceptions of carers feeling judged by services	
6. Health and Physical Disabilities  Health and Physical Disabilities	N1 – Improve access to information and services	N2 – Maintain and improve the provision and sustainability of community services
	N3 – Improve the flexibility of services, including offering provision closer to home	N4 – Improve transitions between children’s and adult’s services
	N5 – Increase integration of health, housing and social care	N6 – Promote and target service to meet the needs of vulnerable groups
	N7 – Improve public transport services to enable access to activities which promote health and well-being	N8 – Improve the use of public buildings to join-up services and maximise resources
	N9 – Provide appropriate housing to meet individuals’ needs and enable people to remain independent	N10 – Reduce the prevalence of unhealthy behaviours
	N11 – Respond to the increasing prevalence of long-term conditions	N12 – Reduce the levels of air pollution
	N13 – Reduce the number of people living in food poverty	
7. Adult Mental Health and Cognitive Impairment  Adult Mental Health and Cognitive Impairment	N1 – Increase timely access to low level mental health services (including counselling and family support)	N2- Improve the join-up of information, advice and services
	N3 – Reduce loneliness and isolation (especially among people with dementia, asylum seekers and refugees)	N4 – Provide appropriate housing to meet individuals’ needs and enable people to remain independent
	N5 – Continue partnership approach between statutory services and with the third sector	N6 – Improve support for the families of people with mental health issues
	N7 – Improve access to services such as community hubs and one-stop-shops	N8 – Improve information and support for GPs to inform decisions around referrals
	N9 – Improve support for people with dementia, their families and carers	N10 – Improve peer support and mentoring to guide people through the system
8. Sensory Loss and Impairment	N1 – Improve accessible communication and provision of information on services available	N2 – Improve opportunities for increasing mobility and rehabilitation
	N3 – Review purpose and use of registers for sensory impairment	N4 – Increase opportunities to improve social interaction, mental health and well-being
	N5 – Improve the provision of person centred equipment and technology	N6 – Ensure appropriate housing to meet individuals’ needs and enable independent living

 <p>Sensory Loss and Impairment</p>	N7 – Improve access to appropriate specialist services and assessments	N8 – Continue partnership approach between statutory services and with the third sector
	N9 – Identify people with complex needs and sensory impairment who require additional support	N10 – Improve planning for increase in prevalence of people with sight loss
	N11 – Recognise and address diagnosed hearing impairment among older people in care homes	
9. Violence Against Women, Domestic Abuse and Sexual Violence  <p>Violence Against Women, Domestic Abuse and Sexual Violence</p>	N1 – Undertake awareness raising in schools to promote healthy relationships	N2 – Promote the use of positive male role models
	N3 – Provide support and safeguarding to children in households where there is domestic abuse	N4 – Prevent and reduce the incidences of adverse childhood experiences (ACEs)
	N5 – Ensure approaches are both needs-led and risk-led	N6 – Increase the accountability of perpetrators
	N7 – Promote early reporting and the implementation of “Ask and Act”	N8 – Improve transparency in family courts
	N9 – Improve access to information on services and support that is available	N10 – Raise awareness in communities of how they can identify and support people experiencing domestic abuse and sexual violence
	N11 – Provide appropriate, safe and secure accommodation	N12 – Improve the availability of age-appropriate counselling
	N13- Reduce incidences of child sexual exploitation	N14 – Reduce incidences of ‘honour’-based violence
10. Asylum Seekers and Refugees  <p>Asylum Seekers and Refugees</p>	N1 – Improve access to ESOL and interpretation for public services	N2 – Improve access to information on education, hate crime, health and service provision.
	N3 – Improve access to the labour market	N4 – Provide support to help establish links in the community
	N5 – Increase the availability of childcare	N6 – Improve public transport services to enable access to health and social activities
	N7 – Improve engagement with schools	N8 – Improve access to community mental health services
11. Offenders	N1 –Improve access to mental health and substance misuse services, and counselling post release	N2 – Respond to the increase in use of new psychoactive substances
	N3 – Improve support to enable family stability	N4 – Provide appropriate housing and support
	N5 – Improve access to information on employment and welfare	N6 – Provide youth support services and activities

 Offenders	benefits support	
	N7 – Promote healthy lifestyles (including sexual health)	N8 – Increase engagement in education and community activities
	N9 – Improve partnership working and communication between services	N10 – Promote opportunities for continued adult learning and development of life skills
12. Veterans  Veterans	N1 – Improve mental health diagnosis and care	N2 – Reduce social isolation
	N3 – Improve access to housing	N4 – Improve the availability of financial advice
	N5 – Improve the provision of services for all conditions affecting veterans, not just post-traumatic stress disorder	N6 – Reduce substance misuse and self-medication
	N7 – Increase early diagnosis and preventative treatment to reduce long-term limiting illnesses	N8 – Improve transition between active service and civilian life
	N9 – Improve access to information and services	N10 – Reduce safeguarding issues relating to domestic violence
13. Substance Misuse  Substance Misuse	N1 – Respond to the increased number of people buying illicit substances online	N2 – Respond to the growing ‘hidden population’ misusing prescription and over the counter medication
	N3 – Reduce the misuse of neuropathic medications with alcohol and drugs	N4 – Reduce the use of synthetic cannabinoids and nitrous oxide
	N5 – Increase awareness of dual diagnosis (substance misuse and mental health issues in one individual)	N6 – Respond to the increasing prevalence of alcohol related brain damage (ARBD)
	N7 – Respond to the growing impact of ‘legal highs’ on emergency services	N8 – Respond to the increased distribution of more potent heroin
	N9 – Reduce the number of older people (50+ years) misusing alcohol through loneliness and boredom	N10 – Review access to substance misuse services (including opening hours)
	N11 – Improve co-ordination between services	

Cardiff and Vale of Glamorgan Well-being Objectives

Cardiff Well-being Objectives	Vale of Glamorgan Well-being Objectives
WBC1 - A Capital City that works for Wales	WBV1 - Enable people to get involved, participate in their communities and shape local services
WBC2 - Cardiff grows in a resilient way	WBV2 - Reduce poverty and tackle inequalities linked to deprivation
WBC3 - Safe, confident and empowered communities	WBV3 - Give children the best start in life
WBC4 - Cardiff is a great place to grow up	WBV4 - Protect, enhance and value our environment
WBC5 - Supporting people out of poverty	
WBC6 - Cardiff is a great place to grow older	
WBC7 - Modernising and integrating our public services	

Social Services: The National Outcomes Framework for People who Need Care and Support, and Carers who need Support

<http://gov.wales/topics/health/socialcare/well-being/?lang=en>

What well-being means	National well-being outcomes
<p>1. Securing rights and entitlements. Also for adults: control over day-to-day life.</p>	<p>1.1 I know and understand what care, support and opportunities are available and use these to help me achieve my well-being 1.2 I can access the right information, when I need it, in the way I want it and use this to manage and improve my well-being 1.3 I am treated with dignity and respect and treat others the same 1.4 My voice is heard and listened to 1.5 My individual circumstances are considered 1.6 I speak for myself and contribute to the decisions that affect my life, or have someone who can do it for me</p>
<p>2. Physical and mental health and emotional well-being Also for children: physical, intellectual, emotional, social and behavioural development.</p>	<p>2.1 I am healthy and active and do things to keep myself healthy 2.2 I am happy and do the things that make me happy 2.3 I get the right care and support, as early as possible.</p>
<p>3. Protection from abuse and neglect.</p>	<p>3.1 I am safe and protected from abuse and neglect 3.2 I am supported to protect the people that matter to me from abuse and neglect 3.3 I am informed about how to make my concerns known.</p>
<p>4. Education, training and recreation.</p>	<p>4.1 I can learn and develop to my full potential 4.2 I do the things that matter to me.</p>
<p>5. Domestic, family and personal relationships.</p>	<p>5.1 I belong 5.2 I contribute to and enjoy safe and healthy relationships.</p>
<p>6. Contribution made to society.</p>	<p>6.1 I engage and make a contribution to my community 6.2 I feel valued in society.</p>
<p>7. Social and economic well-being. Also for adults: participation in work.</p>	<p>7.1 I contribute towards my social life and can be with the people that I choose 7.2 I do not live in poverty 7.3 I am supported to work 7.4 I get the help I need to grow up and be independent 7.5 I get care and support through the Welsh language if I want it.</p>
<p>8. Suitability of living accommodation.</p>	<p>8.1 I live in a home that best supports me to achieve my well-being.</p>

Glossary

A	
ABMU	Abertawe Bro Morgannwg University Health Board
ACEs	Adverse Childhood Experiences
ACEs Hub	National Hub set up by Cymru Well Wales to tackle the negative impact of Adverse Childhood Experiences
ADHD	Attention Deficit Hyperactivity Disorder
ALN	Additional Learning Needs
AMD	Age-related Macular Degeneration
AMHCI	Adult Mental Health and Cognitive Impairment
APB	Area Planning Board
ARBD	Alcohol Related Brain Damage
ASD	Autism Spectrum Disorder
ASR	Asylum Seekers and Refugees
AYC	Adult and Young Carers
B	
BAWSO	Black Association of Women Step Out
C	
C3SC	Cardiff Third Sector Council
CAMHS	Child and Adolescent Mental Health Services
CAVAMH	Cardiff and Vale Action for Mental Health
CAVC	Cardiff and Vale College
CHAP	Cardiff Health Access Practice - Healthcare Services operating from Cardiff Royal Infirmary for people who find it difficult to visit mainstream GP services
CSC	Central South Education Consortium
CSE	Child Sexual Exploitation

CSING	Cardiff and the Vale Carers Support and Information Network Group
CVIHSC	Cardiff and Vale of Glamorgan Integrated Health and Social Care Partnership
CVUHB	Cardiff and Vale University Health Board
CYP	Children and Young People
E	
ESOL	English for Speakers of Other Languages
G	
GCSE	General Certificate of Secondary Education
GPs	General Practitioners
GVS	Glamorgan Voluntary Service
H	
HMP	Her Majesty's Prison
HPD	Health and Physical Disabilities
I	
IAA	Information, Advice and Assistance
IAS	Integrated Autism Service
ICF	Integrated Care Fund
ID	Identification
IFSS	Integrated Family Support Service
IFST	Integrated Family Support Team
IMTP	(Cardiff and Vale UHB) Integrated Medium Term Plan
IT	Information Technology
J	
JES	Joint Equipment Service
K	
KF	Key Finding
L	
LAC	Looked After Children

LD	Learning Disabilities
LDA	Learning Disabilities and Autism
LSCB	Local Safeguarding Children's Board
N	
NEET	Not in Education, Employment or Training
NEXUS	Nexus is delivered via CAVAMH and involves those who use older people's mental health services and their carers to have say in the way that those services are planned, run and developed
NOMS	National Offender Management Service
O	
O	Offenders
OP	Older People
P	
PACT	Police and Communities Together
PCC	Police and Crime Commissioner
PNA	Population Needs Assessment
PSB	Public Service Board
R	
RPB	Regional Partnership Board
RSL	Registered Social Landlord
S	
SE Wales	South East Wales
SLI	Sensory Loss and Impairment
SM	Substance Misuse
SSWb	Social Services and Wellbeing
SWFRS	South Wales Fire and Rescue Service
SWP	South Wales Police
T	
TBC	To be confirmed

The Vale	The Vale of Glamorgan
V	
V	Veterans
VAWDASV	Violence Against Women, Domestic Abuse & Sexual Violence
W	
WAST	Welsh Ambulance Services NHS Trust
WBC	Well-being Cardiff
WBV	Well-being Vale
WG	Welsh Government
WLGA	Welsh Local Government Association



Cardiff & Vale of Glamorgan
**INTEGRATED HEALTH
& SOCIAL CARE PARTNERSHIP**

**PARTNERIAETH IECHYD
& GOFAL CYMDEITHASOL INTEGREDIG**
Caerdydd & Bro Morgannwg

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