

Feedback Questionnaire - Unpaid Carers Charter

80

Responses

04:35

Average time to complete

Active

Status

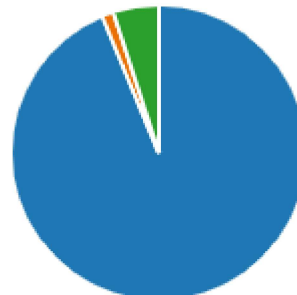
-
1. The Charter defines an 'Unpaid Carer' as someone who provides unpaid care to an adult or disabled child. The cared for person may be a family member or a friend, who due to illness, disability, a mental health problem or an addiction cannot cope without their support.

Examples of support you might give to someone if you are an unpaid carer include:

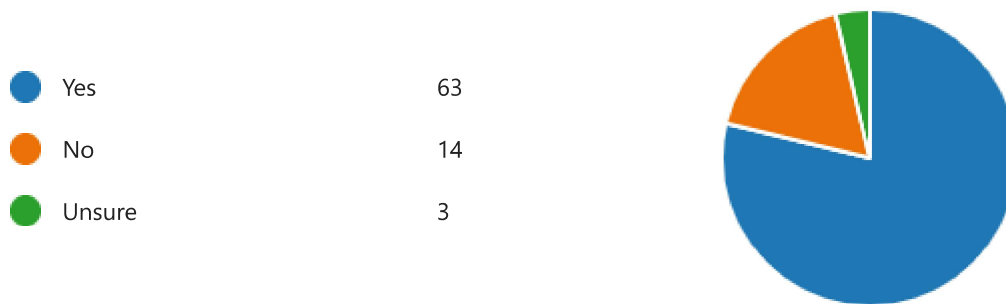
- Helping someone wash and dress themselves and with other personal care.
- Housework, food shopping and picking up and administering medication.
- Taking someone to hospital and GP appointments.
- Providing company and emotional support.

Do you think the above definition would help identify whether you or someone you knew was an unpaid carer?

● Yes	75
● No	1
● Unsure	4



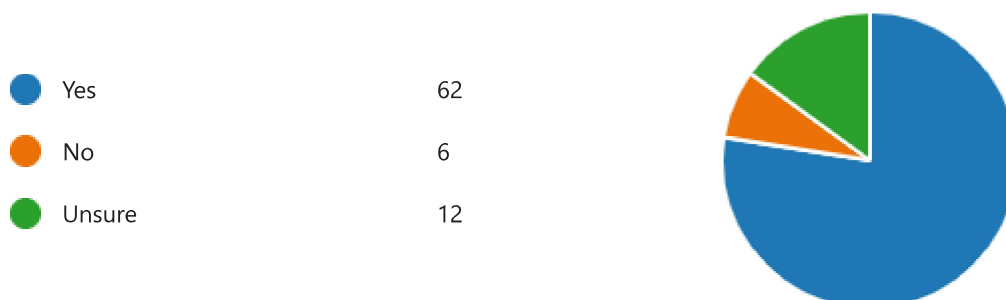
2. According to the definition you have just read, **are you an unpaid carer?**



3. The Charter also outlines the future commitment of partner organisations to unpaid carers. These organisations including NHS, local authorities, voluntary and third sector organisations are working towards:

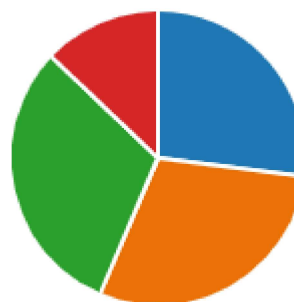
- Ensuring unpaid carers are identified and recognised in their communities so they can provide the information, advice and support needed as soon as possible.
- Ensuring the right information and advice is given to unpaid carers at the right time to empower choice and understanding.
- Improving the quality of support provided to unpaid carers.
- Developing and improving the skills of their workforce to help unpaid carers achieve what matters to them.
- Making the best use of the resources available to contribute to caring for people in our communities and make sure unpaid carers have time to do the things that they enjoy.
- Ensuring unpaid carers are supported in education and in work.

If you were an unpaid carer, would the above commitment make you feel recognised and supported?



4. **Where do you think it would be useful for us to display the Unpaid Carer's Charter?**

- Social media (Twitter/Facebook/... 67
- Community venue (library, leisur... 73
- Health and Care professional (G... 76
- Other 32



5. **Do you have any further comments/suggestions regarding the draft Charter?**

This could be about the content and/or the way it looks

41
Responses

Latest Responses

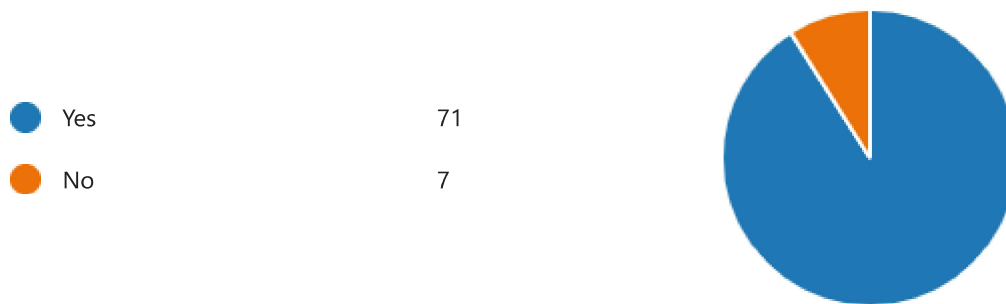
"It is eye-catching, but found it difficult to read from the web..."

16 respondents (41%) answered **support** for this question.

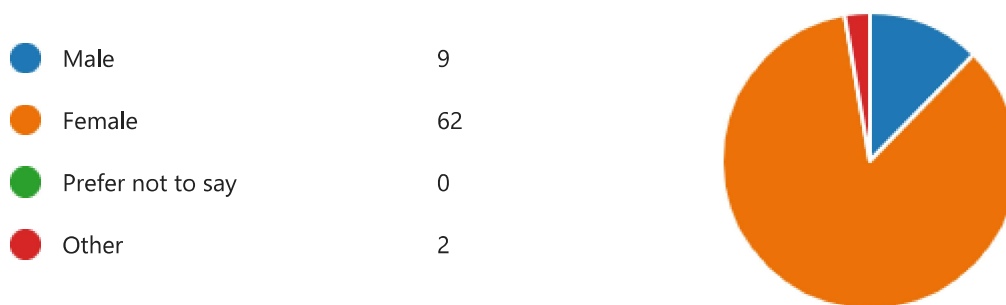


6. We are committed to ensuring all our service users and staff are treated with dignity and respect. We can only achieve this if we know more about the people who work for us and/or use the services we provide. We would be grateful if you could complete the following questionnaire. Your background information will be used for monitoring purposes only and held in strictest confidence.

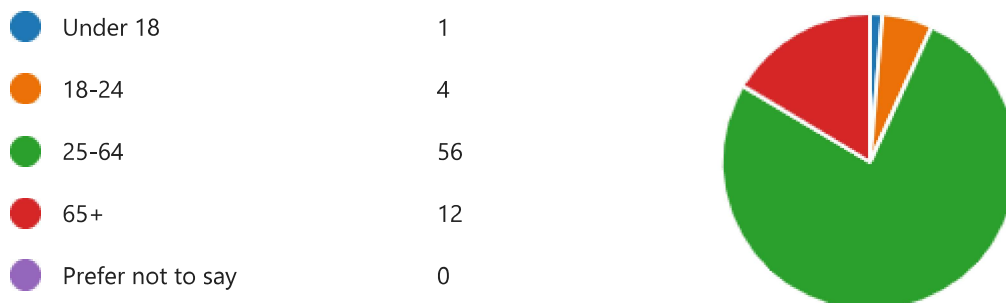
Would you be happy to tell us a bit more about yourself? There are five questions in the section.



7. Which term best describes your gender?

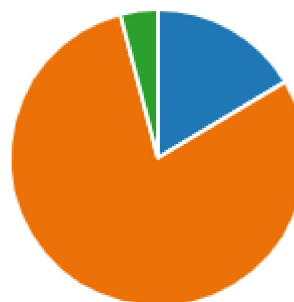


8. How old are you?



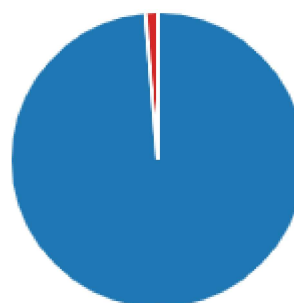
9. Do you have a disability?

Yes	12
No	58
Prefer not to say	3



10. What language would you like to read the Charter in?

English	72
Welsh	0
Prefer not to say	0
Other	1



11. What is your ethnic group?

White	68
Mixed/Multiple Ethnic Groups	1
Black/African/Caribbean	0
Asian	1
Arab	0
Prefer not to say	0
Other	3

