

Enhancing Integrated Care: The Impact of the Summary Care Viewer (SCV) in the Vale Community Resource Service (VCRS)

The Summary Care Viewer (SCV), a read-only application that consolidates key health and social care data into a single, streamlined view, has recently been adopted by the Vale Community Resource Service (VCRS), an integrated Health and Social Care service based at Barry Hospital.

The screenshot displays the SCV interface for a patient named Mary (MRS). The top section shows patient details: Name (Mary (MRS)), Born (14-Nov-53 (67 yrs)), Gender (Female), NHS number (1111111111), and Address (60 Station Road, BURRY PORT, Dyfed, SA16 0LW). Below this is a 'Summary' section with tabs for Addresses, Involvements, Alerts, and Allergies. The 'Involvements' tab is active, showing a table of staff involved in the patient's care.

Staff name	Team	Team address	Tel. number	Start date	End date	Organisation
EVANS, TIM	MHSCP INTEGRATED COMMUNITY REFERRAL TEAM	UNIVERSITY HOSPITAL OF WALES 19-20 FAIRWATER ROAD CARDIFF		14-Nov-2023		CAU LHB
NURSE, NATASHA	DN COMMUNITY NURSING	CARDIFF & VALE N H S TRUST COMMUNITY HEADQUARTERS SHAMLOOM ROAD CARDIFF		14-Nov-2023		CAU LHB
MORGAN, JANE (SENIOR NURSE)	VCRS	BARRY COMMUNITY HOSPITAL COLCOT ROAD BARRY CARDIFF	01448 704000	16-Nov-2005		VCS
HOPKINS, SARAH (COMMUNITY NURSE)	CARDIFF COMMUNITY RESOURCE TEAM	NORTH AND WEST LOCALITY BUILDING WHITCHURCH HOSPITAL SITE PARK ROAD, WHITCHURCH CARDIFF	02921 832001	16-Nov-2005		Cardiff Council

Below the involvement table, there are sections for 'Alerts' and 'Allergies'. The 'Alerts' section shows a table of alerts:

Type	Start date	Reason	Organisation
CONSENT TO SHARE RESTRICTIONS	14-Nov-2023	Family	CAU LHB
ALLERGIES - SEE ALLERGY MODULE	05-Jun-2023		CAU LHB
VISIT BY APPOINTMENT ONLY	05-Jun-2023	works part time	CAU LHB
DO NOT VISIT ALONE	17-Apr-2023	asof	VCS

The 'Allergies' section shows a table of allergies:

Type	Start date	End date	Details	Organisation
FOOD	05-Jun-2023		Peanut allergy	CAU LHB
NUT ALLERGY	17-Apr-2023		asof	VCS
ENVIRONMENTAL	14-Aug-1999		dihydrogen monoxide	CAU LHB

VCRS supports individuals in their own homes, helping them maintain independence while reducing the need for hospital admissions and long-term care services.

Improved Efficiency and Safety

Previously, staff had to log into and navigate three separate systems to gather a complete picture of a person's care. Now, with a single login to the SCV, they can quickly access vital information such as alerts and warnings to inform safe care planning, details of the staff and teams involved in the individual's care across Cardiff and Vale, existing care packages, and the schedule of care being provided at home.

Early Results: Time Savings and Safer Care

Feedback from staff has been overwhelmingly positive. The SCV is already boosting efficiency, reducing the time spent searching for information, and ensuring care teams have real-time access to critical alerts. This helps them plan and deliver safer, more coordinated care.

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What's Next? Expanding Digital Integration

The RPB's Digital Care Region programme is working closely with partners to expand the SCV's capabilities. Future developments will include integrating data from Cardiff Council to provide an even more comprehensive care overview and extending digital care records to services where they can drive further efficiencies and, most importantly, improve outcomes for individuals.



The SCV is a powerful example of how digital innovation is transforming care delivery across Cardiff and Vale, making integrated care smarter, faster, and safer for professionals and service users alike.

“*This is such an exciting project and will be the first for Wales -My team have been given this incredible opportunity to work with the developers as end users since the Shared Care Records inception and we are excited to see how it will continue to develop and benefit the citizens of the Vale of Glamorgan - I feel it will be multi-faceted and transformative! This will be a game changer for collaborating and integrating services, in how we process and share data from the perspective of the speed and accuracy in which we can respond, but more importantly being able to mitigate any clinical risks, keeping the public safe and getting them to the right support in a timely manner*”



Rebecca Jorgensen-Corfield - Integrated Operational Manager, Vale Community Resource Service