

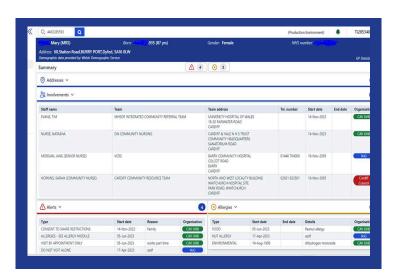






Enhancing Integrated Care: The Impact of the Summary Care Viewer (SCV) in the Vale Community Resource Service (VCRS)

The Summary Care Viewer (SCV), a readonly application that consolidates key health and social care data into a single, streamlined view, has recently been adopted by the Vale Community Resource Service (VCRS), an integrated Health and Social Care service based at Barry Hospital.



VCRS supports individuals in their own homes, helping them maintain independence while reducing the need for hospital admissions and long-term care services.

Improved Efficiency and Safety

Previously, staff had to log into and navigate three separate systems to gather a complete picture of a person's care. Now, with a single login to the SCV, they can quickly access vital information such as alerts and warnings to inform safe care planning, details of the staff and teams involved in the individual's care across Cardiff and Vale, existing care packages, and the schedule of care being provided at home.

Early Results: Time Savings and Safer Care

Feedback from staff has been overwhelmingly positive. The SCV is already boosting efficiency, reducing the time spent searching for information, and ensuring care teams have real-time access to critical alerts. This helps them plan and deliver safer, more coordinated care.









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What's Next? Expanding Digital Integration

The RPB's Digital Care Region programme is working closely with partners to expand the SCV's capabilities. Future developments will include integrating data from Cardiff Council to provide an even more comprehensive care overview and extending digital care records to services where they can drive further efficiencies and, most importantly, improve outcomes for individuals.



The SCV is a powerful example of how digital innovation is transforming care delivery across Cardiff and Vale, making integrated care smarter, faster, and safer for professionals and service users alike.



"This is such an exciting project and will be the first for Wales -My team have been given this incredible opportunity to work with the developers as end users since the Shared Care Records inception and we are excited to see how it will continue to develop and benefit the citizens of the Vale of Glamorgan - I feel it will be multi-faceted and transformative! This will be a game changer for collaborating and integrating services, in how we process and share data from the perspective of the speed and accuracy in which we can respond, but more importantly being able to mitigate any clinical risks, keeping the public safe and getting them to the right support in a timely manner"



Rebecca Jorgensen-Corfield - Integrated Operational Manager, Vale Community Resource Service