



**BWRDD PARTNERIAETH  
RHANBARTHOL  
CAERDYDD A'R FRO  
CARDIFF & VALE  
REGIONAL PARTNERSHIP  
BOARD**

## Quarter 2 Dashboards Joint Area Plan Progress

# Infrastructure



Initiated  
2021



Annual Budget  
£750k pa



Serving a  
population of c.  
505,000 people

## Joint Area Plan commitment:

- Good governance: ensuring effective and responsible management of the RPB's functions to deliver its objectives
- Communication, engagement and co-production: involving stakeholders in plans and delivery; sharing and celebrating its impact.



## The story so far....

The RPB team was initiated in 2021 to support the work of the RPB in line with RIF guidance requirements:

As a minimum RPBs are expected to ensure their regional infrastructure arrangements include the following core resources and roles:

- Enabling the RPB to meet Part 9 duties - (RPB development and support, scrutiny and performance management, thematic programme development and oversight, Population Needs Assessments, Area Plans and Market Stability Reports)
- Integrated business intelligence and performance management 29
- Communications and Engagement (including dedicated support for carer, citizen, third sector and provider engagement in the work of the RPB)
- Pooled Budget development and oversight,
- Facilitating joint commissioning/ planning of services
- Promoting the social value sector and facilitating the social value forum
- Financial management ( non-programme related)
- Integrated Workforce Development in support of integrated care models

Deliverable by 2028	Progress and comment
2023-2028 Joint Area Plan, including annual reporting, development of annual delivery plans and provision of appropriate monitoring and reporting arrangements.	Reporting structure embedded as business as usual.
Effective performance management of all funding streams attributable to the RPB including timely provision of required reporting, performance data quality and robust financial management.	Quarterly reporting structure embedded as business as usual. Impact Assessment of anticipated RIF withdrawal in 2027 being prepared by March 2026.
Effective planning and facilitation of the Regional Partnership Board together with relevant delivery groups such as the Strategic Leadership Group.	Programme of regular meetings in place. Workshops to review role and function of RPB underway.
Assurance of compliance with all statutory guidance relating to the work of the RPB.	Action plan for Part 9 revisions presented to SLG in September while Part 2 annual review in preparation.
Delivery of a region-wide Population Needs Assessment and Market Stability Report to inform the next Joint Area Plan 2028 – 2033.	Plans in place for new iterative approach being piloted in 2025-26 as agreed with Welsh Government.
Effective dialogue and representation of the RPB with Welsh Government on partnership issues.	On track
Effective benchmarking and best practice sharing with other RPBs	On track
Management support for the effective delivery of partnership enabling workstreams e.g. commissioning, digital and workforce.	On track
Delivery of an effective engagement plan to support delivery and assurance of the Joint Area Plan portfolio.	On track
Delivery of an effective communication plan to support delivery and assurance of the Joint Area Plan portfolio.	On track: website, social media, newsletter and conference.



**Governance:** Regional Partnership Board

**Membership:** Health



Local Authority



Third Sector



Service Users



Other





Initiated  
2018



Total Annual  
Partnership  
£4,945,683



Estimated Population  
172,340  
(0-24yrs)

## Joint Area Plan 5 year commitment:

- Work together to keep our babies, children and young people safe from harm
- Deliver a Nurturing, Empowering, Safe and Trusted approach to emotional wellbeing and mental health
- Improve the support offer for babies, children and young people with co-occurring complex needs



## The story so far....

Strategic development of the programme has enabled creation of a reformed Starting Well Partnership Board with associated governance. This will ensure regional engagement across a set of priorities for the additional partnership approaches required to better work together and improve experiences for babies, children and young people.

The first three priorities for the programme across 2025/26 include:

- Focus on the early years' agenda
- Focus on the children and young people with highly complex needs that cannot be met by the current system
- Focus on the interventions funded via RIF to ensure a sustainable future.

Deliverable by 2028	Progress and comment
Implement preventative approaches in education, health, and support	On track
Deliver service improvements aligned to NEST	On track
Implement plans for No Wrong Door	On track
Provide accessible information to children and young people	Under review
Ensure enough regional provision to meet care and support needs	On track
Deliver a Joint Recovery Service for emotional wellbeing and mental health, including increased accommodation in Cardiff	On track
Improve transitions between services	On track
Develop an integrated care model for co-occurring complex needs	On track
Establish a joint approach to commissioning and funding complex care and support	In 25/26 delivery plan
Expand therapeutic support for care experienced children (e.g., Enfys and ARC)	On track
Embed a trauma-informed approach where appropriate	On track



### Governance:

Starting Well  
Partnership Board  
(quarterly)

### Membership:

Health



Local Authorities



Third Sector



Service Users

Other



**Initiated  
2018**



**Total Annual  
Partnership  
£1,870,162**



**Estimated Population  
10-12,000**

## Joint Area Plan 5-year commitment:

Develop integrated support services enabling people with learning disabilities to live as independently as possible in their local community



### The story so far....

Our ambition is underpinned by the regional vision set out in the Joint Commissioning Strategy (extended to 2027) which aims to improve quality of life and support people to live the lives they choose.

Funding has been in place over a number of years for various grass roots projects to support people with lived experience. In April 2024, the Learning Disability Partnership Board (LDPB) reviewed progress and agreed 6 key priorities for the future. Additional funding was provided to support this strategic-level development:

1. Strengthening data and intelligence
2. Embedding co-production
3. Developing joined up health and social care service
4. Focusing on prevention through community
5. Advancing the capital programme
6. Improving transition for young people to adult services

The LDPB provides oversight for this programme and is working to improve representation to better reflect the range of system partners involved and ensure the voice of lived experience is equal, heard and drives continuous improvement across the region.

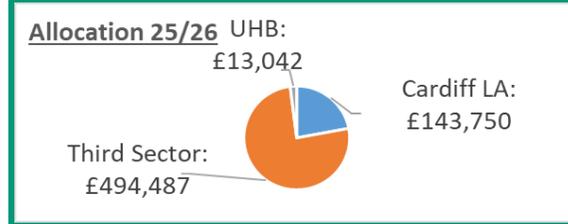
Deliverable by 2028	Progress and comment
Improve access to annual health checks and wider primary health choices	Delayed
Ensure smooth transitions between services and support	Under review
Improve access to information on local services	On track
Enhance services for people to live closer to home with the right support and maximise independence	On track
Increase access to work, activities, and volunteering (employment opportunities)	On track
Improve information for young people and carers on moving from child to adult services	On track
Increase the number of Adult Placement Carers (Shared Lives)	On track
Expand availability of technology to support independent living	On track
Ensure people with learning disabilities and Down Syndrome have equitable access to dementia screening	Scoping required to understand current pathway
Develop outcome-based commissioning for service delivery	Ongoing

Governance:	Learning Disabilities Partnership Board (quarterly)	Membership:	Health	Local Authorities	Third Sector	Lived Experience	Other
			☑	☑			

  
**Initiated 2023**

  
**Total Annual Partnership £651,279**

  
**Estimated Population 58,874 adult carers 1,579 young carers**



**Joint Area Plan 5 year commitment:**  
 We will identify and recognise unpaid carers for the vital contribution they make to the community and the people they care for, and in doing so enable unpaid carers to have a life alongside caring.

 **The story so far...**

The Unpaid Carers Charter launched in 2023 which outlined the commitment of partners to supporting unpaid carers and to support the identification and awareness of services to unpaid carers in Cardiff and Vale.

The Unpaid Carers Board provides oversight of the programme of work and considers wider national and local issues. There is wide representation from partners and lived experience on the board, but unpaid carers are further engaged through an annual Assembly celebrating carers and raising awareness of key challenges.

Partnership funding sources: RIF (ringfenced and embedding) and Short Breaks Fund

4 projects being delivered:

- Carers Gateway providing signposting to information, advice and support. The delivery model has changed recently but has seen rapid growth in its reach to unpaid carers in the past year.
- Young carers (Cardiff) – providing support and activities for young carers.
- Carer Friendly/Young carers in schools – providing training and support for organisations, teams and schools to best support unpaid carers.
- Short Breaks – providing a variety of breaks for carers to support wellbeing.

Deliverable by 2028	Progress and comment
The Unpaid Carers Charter	Complete
Specific support for young carers	On Track
Strengthened the role of carers in discharge planning	Delayed due to recruitment
Improved carers assessment process	Different approach taken nationally
Inclusion of carers needs across all our partnership commitments	On Track
Build mental health and wellbeing support	On Track
Improve physical and emotional support for young carers	On Track
Reduce waiting times to specialist services	Not started, to be considered in 2026-27
Early access to the right advice and support	On Track
Improve flexible planned and emergency respite	On Track
Support employment alongside and after caring	Not started, to be considered in 2026-27
Support employers to understand role and support needs	On Track
Update and publicise the carers directory	On Track

**Link to website:** [Unpaid Carers Charter – CAVRPB](#)

	<b>Governance:</b> Unpaid Carers Board (Bi-monthly)	<b>Membership:</b>	Health	Local Authorities	Third Sector	Lived Experience	Other
			☑	☑	☑	☑	n/a

This year: We will work with people with mental health needs and other stakeholders to find out more about their experiences and priorities, then develop and deliver services that support people to have good mental health.

SRO/s	Daniel Crosland	Partner Leads	Infrastructure Support	Annual planning and performance Welsh Government reporting Performance improvement and data quality Communication and engagement
Programme Manager	Versha Sood			
Project Support Officer				
Unpaid Carers Rep				

Priority Area	Deliverable	Timeline	Key update	Expected impact	RAG
Starting well: Babies, Children & Young people with MH needs (to be driven through the Starting well delivery plan)	<ol style="list-style-type: none"> <li>Early Years / First 1000 Days: Develop an agreed action plan to address gaps in perinatal agenda, regional approach to ACES and trauma, and mental health for perinatal and CYP populations</li> <li>Progress actions as outcome of Prioritising the Early Years event</li> <li>Collaborative event to focus on embedding mental health support across prebirth pathways</li> </ol>	<p>Q2 implement timetabled plan of activity Q4 strategic engagement across region through collaborative event</p>	<ol style="list-style-type: none"> <li>Joint action plan aligned with Public Health and wider partners. Review on First 10000 Days underway.</li> </ol>	<p>Shared understanding of current needs to inform future service development</p>	On Track
Ageing well: Older adults with mental health needs.	<ol style="list-style-type: none"> <li>Continue to further engage and facilitate co-production through annual EmpowerMind and ongoing coproduction forum (JOG)</li> <li>Develop a plan and delivery structure to help achieve the key areas identified in the above events including; improving awareness, access and support offered in a person-centred way.</li> <li>Develop and agree a partnership set of outcomes for older people with mental health needs.</li> </ol>	<p>Q1 – follow up on themes from co-produced event (March 24 &amp; 25) and finalise a delivery plan Q2-Q4- Incorporate actions into workstreams (pillar work). Share the work with Dementia Champions Network and Dementia delivery group Q2-Q4- Implement change through working groups in different programmes Q4 – Further coproduce event in March 2026</p>	<p>Two major themes have emerged from the EmpowerMind event — Access and Criteria and Compassionate Care — led by Linda Newton and Gabriel Mandel, respectively. Both work streams have met at least once, and membership continues to grow. These early-stage discussions are proving to be highly valuable, with important insights beginning to take shape. Brief updates were presented to the Joint Operational Group on Monday, 3 November, with further updates to follow.</p>	<p>To ensure older people with mental health needs experience equitable, timely access to high-quality support and care that Mental His delivered with compassion and understanding.</p> <p>To make it easier for older people to get the right mental health support when they need it, and to ensure that care is delivered with empathy and respect.</p>	
Other groups with mental health needs.	<ol style="list-style-type: none"> <li>Support engagement and delivery of the local suicide and self-harm strategy</li> <li>Develop a regional understanding of the services available and commissioned for low level mental health support (tier 0)</li> <li>Develop links with the Neurodivergence and Learning Disability programmes to ensure alignment and maximised opportunities for collaboration</li> <li>Increase awareness of mental wellbeing services for unpaid carers</li> </ol>	<p>Q1 Create a needs assessment of people living with co-existing dementia and LD Q2 Develop mental wellbeing resource for unpaid carers Q2 Ensure ND &amp; LD programme boards consciously focus on opportunities aligning to improved mental health</p>	<p>both groups will work to identify the outcomes that matter most for older people with mental health needs. Updates and progress are being shared across various forums, including the Dementia Champions Network, and there are plans to extend this engagement to unpaid carers.</p> <p>The membership of the group will initiate discussion around low level support and how best to connect people with these services.</p>	<p>To ensure that people get the right help and signposting the first time where possible without having to repeat themselves.</p>	

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Programme Manager	Versha Sood			
Project Support Officer				
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**Joint Area Plan 5 year commitment:** Raise awareness of Dementia and its determinants whilst working to develop community-based services that enable equitable and timely access to diagnosis and person-centred care.



Initiated  
2018



Total Annual  
Partnership  
£1.7m



Estimated Population  
7,000



## The story so far....

Our dementia programme was commissioned in 2018-19 through the RPB and brought together existing services through RIF specific to dementia care in the region.

The programme is shaped into 4 pillars, aligned with the All Wales Dementia Pathway of Standards, as structured below:

1. Community Prevention and Compassionate Communities
2. Community Care and Support
3. Assessment, Review and Diagnosis
4. Dementia Friendly Hospital Charter

### Enablers

1. Dementia Champions Network
2. Workforce Empowerment & Measurement
3. Community Engagement (Opening Doors & EmpowerMind)

Deliverable by 2028	Progress and comment
Deliver compassionate communities through awareness campaigns and increased number of dementia-friendly communities	On Track
Increase community-based care and support through advocacy in person-centred care planning and service development	On Track
Establish clear community-based pathways for timely assessment and diagnosis	On Track
Implement the Dementia Friendly Hospital Charter	On Track
Adopt a regional approach to dementia care learning and development	On Track
Improve accommodation solutions for people affected by dementia	On Track – Respite solution in the Vale agreed and implemented
Innovate research, including technology-enabled care to support strength-based approaches across all ages and stages	On Track (Led by Local Authorities)
Build pathways for people with learning disabilities at higher risk of developing dementia	On Track
Improve awareness and access to Advance Care Planning	On Track (National and regional workstreams)
Provide hospital-based liaison support to create a dementia-friendly journey through hospital	On Track
Develop innovative and flexible support for unpaid carers, including responsive respite options for different needs	On Track (Link with Unpaid Carers and Mental Health programmes)



### Governance:

Dementia Delivery  
Group (quarterly)

### Membership:

Health



Local Authorities



Third Sector



Lived Experience



Other



# Integrated Community Care System (@Home) Programme Overview



Initiated  
2021



Total Annual  
Partnership  
£9,263,732



Estimated Population  
682,236  
(mid-2023 ONS: Pop. 65+)

## Joint Area Plan 5 year commitment:

Establish integrated, locality-based, health & care services focused on meeting and improving the health and wellbeing of the local population. [For more information, click here to the RPB webpage](#)



## The story so far...

Our @home programme was commissioned in 2021 through the RPB and brought together existing RPB funded projects towards a single vision.

In 2024, following national developments, the programme adopted the model for an Integrated Community Care System (ICCS). The programme includes oversight of previously developed projects which operate on a 'business as usual' basis as well as supporting ongoing developments towards an ICCS:

1. Community access to services
2. Connected communities (cluster MDTs, social prescribing, proactive support, future care planning)
3. Enhanced community care (intermediate care - Crisis, homebased and bedded, and community falls which is not reported here)
4. Hospital to home – integrated discharge teams

Deliverable by 2028	Progress and comment
Deliver an Integrated Community Care Service including an integrated workforce, integrated care records (Digital Care Region), and integrated Business Intelligence	On track
Improve and streamline community referral routes through coordinated access to community services via a single point of access	On track
Provide intermediate care including crisis response and step-down reablement	On track
Roll out MDT clusters based on learning from the Southwest Cardiff Cluster model and a co-produced locality operating model	On track
Deliver Health and Wellbeing Centres as capital assets to support joined-up community services	Programme of joint capital works now redeveloped due to available funding. Planning to align service needs.
Support mental health with increased prevention and support for people with delirium, dementia, and/or depression	On track
Improve advance care and end of life planning to empower choice and reduce avoidable hospital admissions	On track
Provide effective information and support to address the impact of rising food, energy, and travel costs	On track
Identify those at risk of loneliness and isolation and improve access to supportive services	On track
Reduce harm from substance use by promoting a healthy approach to alcohol, focusing on prevention and early identification	Not started. Links to be made with Area Planning Boards and Public Health Wales
Extend community services to reduce the risk of falls	On track
Extend access to tech-enabled care to support independent living	On track



### Governance:

ICCS Steering Group

### Membership:

Health



Local Authorities



Third Sector

Plans underway

Service Users

n/a

Other

n/a

# Regional Commissioning: 2025-26 Q2 Delivery Plan

## Progress

**This Year:** Work in partnership with organisations who are commissioned to deliver care and support to ensure high quality services of the best value are available to meet the needs of our regional population.

<b>SRO/s</b>	Iain McMillan	<b>Partner Leads</b>	Angela Bourge (Cardiff Adults), Denise Moriarty (Cardiff Adults) Nick Blake (Cardiff Children), Rob Hinds (Cardiff Children) Anna Mogie (PCIC) Diane Walker (UHB), Chris Markall (UHB) Eve Williams (VOG)	<b>Infrastructure Support</b>	Annual planning and performance Welsh Government reporting Performance improvement and data quality Communication and engagement
<b>Programme Manager</b>	Alison Law				

Priority Area	Overall Deliverables	Milestones	Status	RAG	Anticipated impact
Increasing Complex Dementia Services Sufficiency	<ul style="list-style-type: none"> <li>Regional definition for different levels of dementia care and specifications to deliver them.</li> <li>Demand analysis for each level of dementia care based upon our population needs</li> <li>Analysis of the existing Market's ability to deliver the new specifications</li> </ul>	Q1 Develop definitions for levels of care	Discussions underway with intention for definitions to be drafted by Sept 25		<ul style="list-style-type: none"> <li>Increase in complex dementia service sufficiency</li> <li>Improved experiences of people living in all care settings.</li> <li>Reduced delays in hospital discharge</li> </ul>
		Q2 – Engagement on definitions	Engagement anticipated Nov 25		
Improving service quality and safeguarding	<ul style="list-style-type: none"> <li>Develop and implement equipment protocol for residential settings.</li> <li>Review and update Joint Common Contract for residential services.</li> <li>Jointly respond to the National escalating concerns process incl. a local implementation plan.</li> <li>Migrant care worker's action plan, aligned to contract expectations of services delivered across the region.</li> </ul>	Eqpt Protocol: Q1-2 Scope best practice & review communication plan	Best practice review initiated but limited response so far.		<ul style="list-style-type: none"> <li>Improved experience of people living in care settings</li> <li>Improved wellbeing of workforce</li> <li>Reduced delays in transfer of care due to equipment requirements.</li> <li>Increased consistency in service provision.</li> <li>Reduction in people who are harmed</li> </ul>
		National Escalating Concerns: Q1: Shared response to be submitted and action plan in preparation	Shared response submitted and action plan in preparation		
Managing the Cost of Care	<ul style="list-style-type: none"> <li>Understand the costs providers face when delivering a package of care to inform fee setting (Children and Adults)</li> <li>Joint and local market engagement</li> <li>Explore the use of a cost calculator to assess high-cost placements</li> <li>Annual report on partnership spend (residential, nursing and placements)</li> <li>Update on Eliminate plans 25/26</li> </ul>	Q1-Q4- Market engagement Q2 – Pooled Budget report	Significant pressures faced across the markets. A quarterly dashboard is under development to highlight issues		<ul style="list-style-type: none"> <li>Improved knowledge of partner spend</li> <li>Fees set at a sustainable, affordable level.</li> <li>Reductions in profit for a small number of providers.</li> </ul>
Development of services through Section 16 organisations	<ul style="list-style-type: none"> <li>Report on the business model of existing suppliers of care and support services, identifying areas of opportunity for Section 16 organisations</li> <li>Shared partnership response to the report findings.</li> </ul>	Q2- Data gathering / Report drafting	Third sector partners developing proposal to take forward work from Sept 25.		<ul style="list-style-type: none"> <li>Improved choice and range of expertise for our population</li> <li>Third sector providers report improved collaboration with partners.</li> </ul>



# Workforce: 25-26 Delivery Plan Progress Q2



**This Year:** Implement delivery of the Workforce Charter's 5 commitments

SRO/s	Lance Carver	Partner Leads	Angela Bourge: Cardiff Council Anna Mogie, UHB	Infrastructure Support	Annual planning and performance Welsh Government reporting Performance improvement and data quality Communication and engagement
Programme Manager	Steve Davies				
Project Support Officer	Abbi Williams				

Priority Area	Deliverable	Timeline	Key update	RAG
1. Attraction of new care workers	<ul style="list-style-type: none"> <li>Raise awareness of the “WeCare Wales” campaign.</li> <li>Develop strong links with schools and colleges in our region to promote social care as a positive career choice.</li> </ul>		<ul style="list-style-type: none"> <li>Promoted WeCare Wales across regional comms, events, and employer engagement.</li> <li>Built relationships with schools and colleges and launched a 16+ work experience pathway.</li> </ul>	
2. Strengthening recruitment processes	<ul style="list-style-type: none"> <li>Promote Social Care as a career choice for individuals who wish to get back to work.</li> <li>Support individuals who are interested in a career in social care to become “work ready”</li> </ul>		<ul style="list-style-type: none"> <li>Promoted social care roles through job fairs, employability partners, and targeted communications.</li> <li>Supported candidates through pre-employment training, information sessions, and signposting to Fast Track and Cardiff Cares Academy.</li> </ul>	
3. Personalisation of the social care workforce	<ul style="list-style-type: none"> <li>Ensure that the Social Care Wales Workforce Development Programme Grant is appropriately utilised to support the registration and qualification requirements of our social care workforce.</li> <li>Annual training needs analysis</li> <li>Deliver good quality, easily accessible learning and development.</li> <li>Work with providers and Social Care Wales to enable Migrant Care Workers to access the appropriate learning and support.</li> </ul>	<p>Q3</p> <p>Q2</p> <p>Ongoing</p> <p>Q2</p>	<ul style="list-style-type: none"> <li>Grant applications expected Nov/Dec and will be shaped around the needs analysis</li> <li>Annual training needs analysis process has been reviewed in Vale and is currently live in readiness for planning and grant application for 2026-2027. Cardiff process is imminent.</li> <li>Mid year regional grant reporting for 2025-2026 is also live</li> <li>Digital calendars have been launched in both LA’s and we have seen informal positive feedback.</li> <li>Migrant Care Worker app launched in July 2025</li> </ul>	
4. Supporting retention and career development	<ul style="list-style-type: none"> <li>Support Real Living Wage across the region.</li> <li>Annual celebratory event that raises the profile of Care Workers.</li> <li>Provide regular Forums to enable Social Care Managers to come together to learn and share best practice.</li> <li>Organise regular support and feedback sessions for overseas care workers</li> </ul>	<p>Q1</p>	<ul style="list-style-type: none"> <li>Continued to promote Real Living Wage adoption through provider engagement and workforce planning.</li> <li>Excellence in Care Awards was held in March 25</li> <li>Held ongoing manager forums to share updates, good practice, and workforce intelligence.</li> <li>Offered training and support sessions with low uptake, so we are now using the migrant app to provide guidance and collect feedback.</li> </ul>	
5. Promoting Wellbeing of the workforce.	<ul style="list-style-type: none"> <li>Active promotion of the Social Care Wales Canopi programme.</li> <li>Link the workforce to Care Worker health and wellbeing resources from Social Care Wales.</li> <li>Championing the role of supervision in line with regulatory requirements.</li> <li>Creating a cultural integration programme for Migrant Care Workers</li> <li>Provide learning and development opportunities and awareness raising for Providers and Contract Monitoring Officers regarding issues related to modern day slavery to protect vulnerable workers.</li> </ul>	<p>Q4</p> <p>Q3</p>	<ul style="list-style-type: none"> <li>Promoted the Canopi wellbeing support service through provider networks and workforce comms, and migrant app</li> <li>Shared SCW wellbeing resources across regional newsletters, events, and provider briefings.</li> <li>Reinforced supervision standards through manager forums and contract monitoring discussions.</li> <li>Social Care Cultural Integration Event has been agreed. March 2026 tbc.</li> <li>Modern Slavery and Human Trafficking training sessions are now live across the region. We have delivered the first bespoke regional session for contract monitoring officers with a 2<sup>nd</sup> session planned.</li> </ul>	